# **TRANS**COM

# IBTTA ORGANIZATION MANAGEMENT WORKSHOP

April 11, 2011

# Regional Integration

- One regional economy, transportation system, and customer base
- Scale economies in ITS by integrating information among modes & agencies
- Provides essential elements for regional coordination & decision making:
  - -accurate data
  - -strong working relationships

#### TRANSCOM MEMBERS

**Connecticut DOT Metropolitan Transportation Authority MTA Bridges & Tunnels MTA New York City Transit New Jersey DOT New Jersey State Police New Jersey Transit New Jersey Turnpike Authority New York City DOT New York City Police New York State Bridge Authority New York State DOT New York State Police New York State Thruway Authority Port Authority of NY&NJ Port Authority Trans Hudson (PATH)** FHWA and Over 100 Affiliated Agencies

# **Organizational History**

- Developed as Administrative Unit of the Port Authority of NY & NJ
- Provides Cooperative Mechanism for:
  - Regional Incident Management
  - Regional Construction Coordination
  - Regional Implementation of Technology
- 1999: Became 501(c)3 Non-Profit (Direction by Agencies Continued)
- Operating Funding: Member Agencies
- Capital Funding: FHWA



#### Notifications - NET

- MTA B&T Command Center
- NYPD Traffic Management Center
- **NYC DOT**
- NYC Office of Emergency Management
- **NYSDOT Statewide Transportation** Information Coordination Center
- NY State DOT Region 10 (INFORM-LI)
- NY State DOT Region 8 (Hudson Valley)
  Connecticut DOT (Bridgeport)
- Connecticut DOT (Newington)
- Port Authority GW Bridge
- Newburgh Beacon Bridge
- NJ DOT STMC
- NJ Turnpike Authority
- NJ Turnpike Authority (GSP Division)
- Port Authority JFK International Airport
- Port Authority LaGuardia Airport
- Westchester County Airport
- MTA Metro North RR
- **Amtrak**
- MTA NYC Transit Bus
- Port Authority Bus Terminal

- Westchester Bee Line Bus
- Greyhound Bus
- Peter Pan Bus
- **Bolt Bus**
- Westchester County PD
- Larchmont PD
- Mamaroneck PD
- Mt. Vernon PD
- New Rochelle PD
- Port Chester PD
- Rye PD
- Pelham & Pelham Manor PD
- **Rhode Island DOT**
- Massachusetts Turnpike Authority
- Massachusetts Highway Dept.
- SmartRoutes (Boston)
- Metro Traffic NY
- **Clear Channel Traffic**
- Traffic.com
- WTIC (Hartford), WEBE (Bridgeport)
- Foxwoods/Mohegan Sun

# Notifications - Highway

- MTA B&T Command Center
- NYPD Traffic Management Center
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- Port Authority LaGuardia Airport Westchester County Airport
- MTA Metro North RR
- Amtrak
- MTA NYC Transit Bus
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- · Westchester Bee Line Bus
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- WTIC (Hartford), WEBE (Bridgeport)
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#### Notifications - Transit

- MTA B&T Command Center
- NYPD Traffic Management Center
- **NYC DOT**
- NYC Office of Emergency Management
- **NYSDOT Statewide Transportation** Information Coordination Center
- NY State DOT Region 10 (INFORM-LI)
- NY State DOT Region 8 (Hudson Valley) Connecticut DOT (Bridgeport) Connecticut DOT (Newington)

- Port Authority GW Bridge
- Newburgh Beacon Bridge
- NJ DOT STMC
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#### Notifications - Police

- MTA B&T Command Center
- NYPD Traffic Management Center
- NYC DOT
- NYC Office of Emergency Management
- NYSDOT Statewide Transportation **Information Coordination Center**
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# Notifications - New England

- MTA B&T Command Center
- NYPD Traffic Management Center
- **NYC DOT**
- NYC Office of Emergency Management
- **NYSDOT Statewide Transportation** Information Coordination Center
- NY State DOT Region 10 (INFORM-LI)
- NY State DOT Region 8 (Hudson Valley)
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- Metro Traffic NY
- Clear Channel Traffic
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#### Notifications - Media

- MTA B&T Command Center
- NYPD Traffic Management Center
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- NY State DOT Region 10 (INFORM-LI)
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#### Information Resources Requested South of NET Incident

 NJ Turnpike Authority VMS/HAR

• NJ Turnpike Authority (GSP Division) **VMS** 

 NJ DOT STMC VMS/HAR

 Port Authority GW Bridge **VMS** 

 MTA RFK Bridge **VMS** 

 MTA Throgs Neck Bridge **VMS** 

 MTA Bronx Whitestone Bridge **VMS** 

 NYC DOT **VMS**  NY State DOT Region 10 (INFORM –LI) VMS/HAR

 Port Authority JFK International Airport HAR

 Port Authority LaGuardia Airport HAR

# Information Resources Requested <a href="North of NET Incident">North of NET Incident</a>

NY State DOT Region 8 (Hudson Valley) VMS

Connecticut DOT (Bridgeport)
 Connecticut DOT (Newington)
 VMS/HAR

Connecticut DOT (Newington)
 Massachusetts Turnpike Authority
 HAR

Massachusetts Highway Dept.
 VMS/HAR

• Rhode Island DOT VMS/HAR

Rhode Island DOT
 MTA Metro North RR
 Announcements

Amtrak Announcements

Westchester County Airport
 Announcements

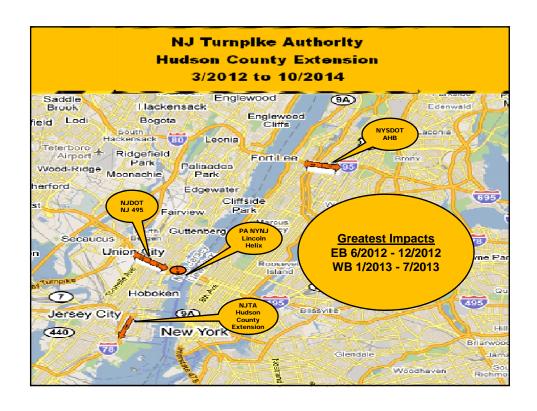
• Foxwoods & Mohegan Sun Casinos Announcements

# Systems Used - NET

- TRANSMIT Travel Times, Including:
  - Diversion Route to GWB I287/I87/I95:
    - 60min/actual vs. 27 min/historic (max. @ 3pm)
- Video Sharing Network
  - Conditions at Diversion Point
  - Extent of Back-ups into CT
  - Conditions along Diversion Route
- Written Advisories
  - Regional Traffic Condition Reports
  - Notifications to Trucking Associations

# Construction Coordination

- Pre-Construction Season Meetings
  - Agencies provide data base in advance
  - Includes transit and police members
  - Potential conflicts identified
- On going coordination/mitigation
  - pre weekend conference calls
  - project specific task forces
  - emergency construction
- Coordination during major incidents



#### Original Business Model – Goals

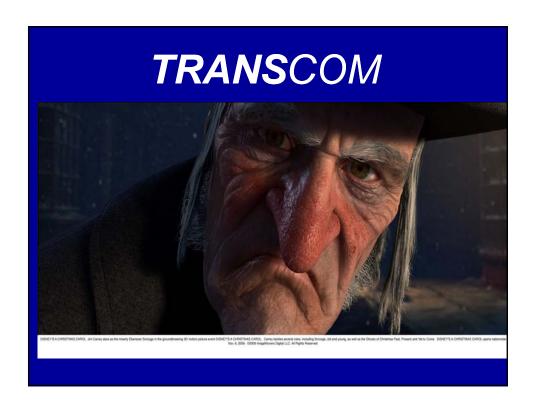
- Market exists for TRANSCOM Value Added Regional data base:
  - Multi-agency, multi-state, multi-modal
  - Incidents, construction, special events
  - Travel times
- As part of transition to private non profit:
  - Revenue from sale of information
  - Revenue sharing from partnerships
    - TRANSCOM provides data
    - Private partner provides capital & marketing

#### Original Business Model - Results

- Demand for the Data was High
- Revenue was Limited
- Private Companies' Business Model:
  - Government Data is Free
  - Member Agencies Provide It for Free
- Non-Profits had Similar Expectation
- Some Customers were Obtained:
  - Revenues were Significant, but not Enough to Become Self-Sustaining

## Original Business Model – Issues

- Revenues Were Obtained
- Public Benefits of Data Not Maximized
- What is Best Model of Public Service?
  - Offset the cost of government?
  - Provide maximum access to benefit travelers?
- Created Conflict with Potential Users:
  - TRANSCOM Wanted Payment for Data
  - Other Agencies Provided it For Free



# **EVERYONE ELSE**



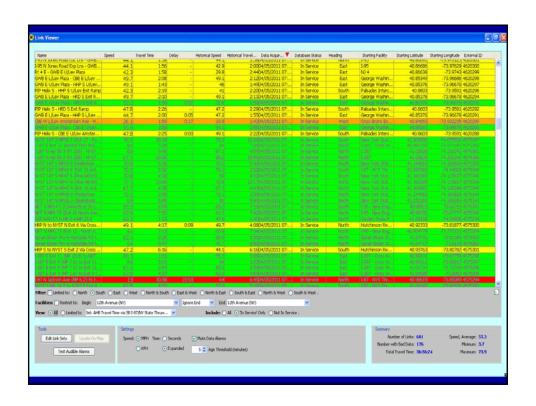
#### **New Business Model**

- Provide Data for Free
  - Encourage Wide Distribution/Innovative Use
- Minimal Restrictions on Usage:
  - Usage Agreements Limited to Liability
- Make Data Available to:
  - National Private Information Providers
  - Mobile App Providers
  - Non-Profit & Government
  - Academic Institutions; Planning Agencies
- Provide Travel time and Event Data

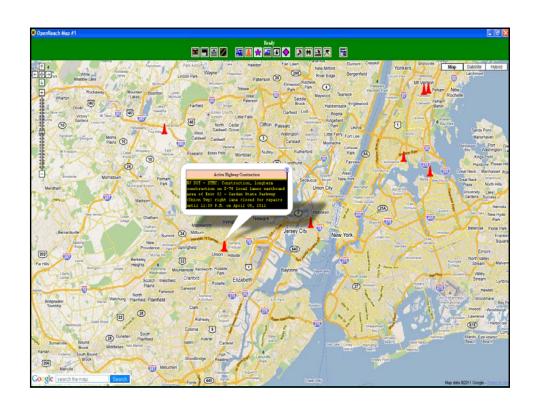
#### TRANSCOM OpenReach System

- Serves as TRANSCOM's Operational Data Base
- Source of Free Data Feeds
  - Link (travel times)
  - Event (incidents, construction, special events)
- Multi-Modal, Regional Inter-Agency Network
- Links Dozens of Transportation & Police Operations Centers
- Serves as Data Base for 511
- Live Demo at Communications Open House











#### **TRANSCOM Data Feed**

- Presently 63 Users Signed up
  - 40 Private companies
  - 23 Public/Non-profit
    - Government Agencies
    - Planning & Research Organizations
    - Transportation Management Associations
    - Academic Institutions
    - Public Health
- Broad Range of Usages

# TRANSCOM Data Feed Usage

- Private Companies
  - Mobile applications for traffic and transit info
  - Integration into current data feeds
  - Logistics/fleet management
  - Corporate Research
  - Truck Clearances
  - Support for Real Estate Sales
  - Support for Public Agency Clients

## TRANSCOM Data Feed Usage

- Public/Non-Profit
  - Situational Awareness for Emergency Mgt.
  - Evacuation Planning
  - Vehicle Dispatching/Fleet Management
  - TMA Provision of Commuter Information
  - Integration into Existing Data Bases for Operations and Traveler Information
  - Planning & Research

#### **TRANSCOM Data Feed**

- Many Types of Usage Never Envisioned
- Usage is Growing
- Has Leveraged the Creativity of the Private and Public Sectors