




duncan
solutions

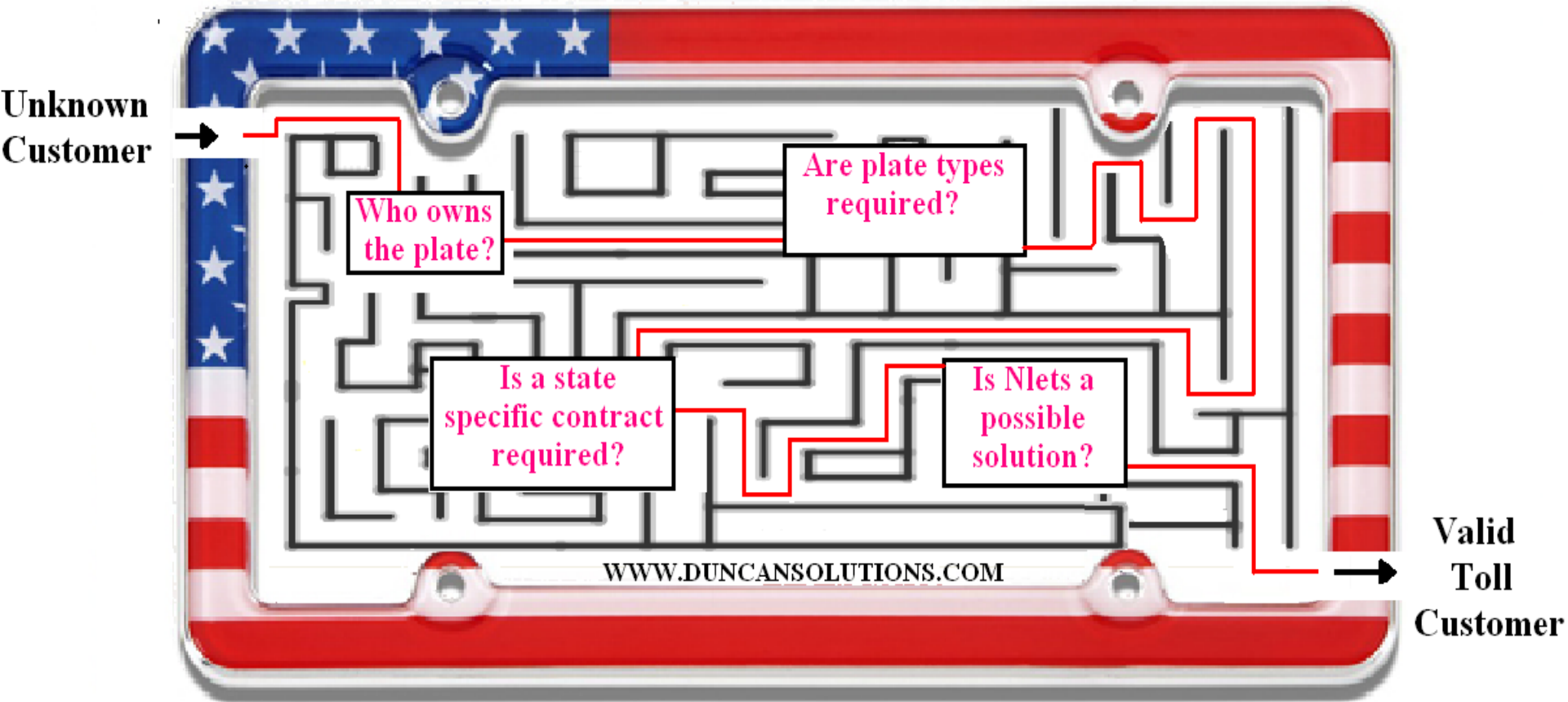
 Law Enforcement Systems

Navigating the Maze

*DMV Data Resources and Best Practices for
Identifying the Correct Customer*

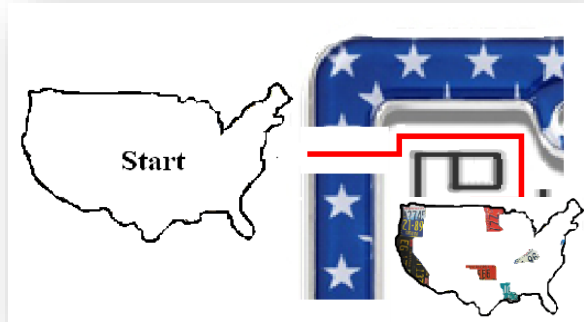
May 16, 2011

Navigating the DMV Maze to Proper Identification



Who Owns the Plate?

Processing Current vs. Backlog Transactions

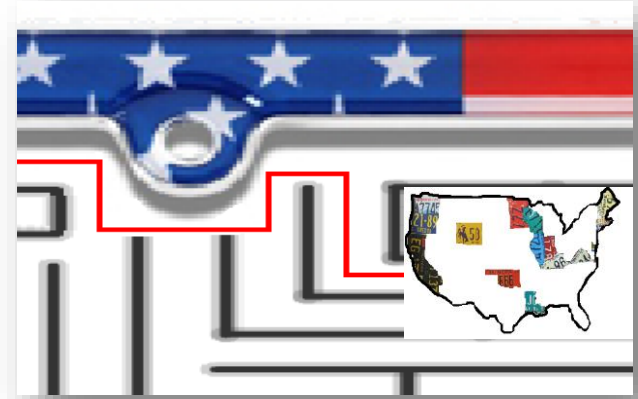


- There are TEN (10) states where ownership of the plate is transferred with the vehicle upon sale
- Processing backlogged violations is risky for these states
- Potential errors in reuse of previously obtained registered owner information
- Mitigate mistaken identity issues using ownership effective dates where possible

State	"As Of" Date Search	Effective/Title date of current owner returned
Alaska		
California	X	
Delaware		X
Hawaii		
Kentucky		
Louisiana		X
Minnesota		
Oklahoma		
Oregon		
Washington		X

Plate Typing

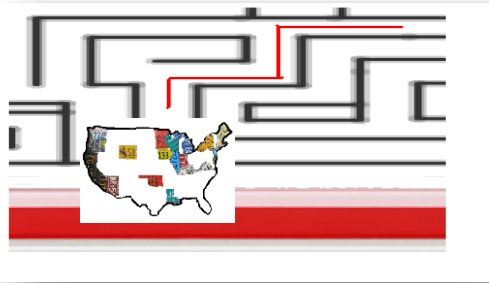
- Nearly 40% of all vehicles using the interstate system are non-passenger vehicles
- Defaulting to a specific registration plate type (i.e. Passenger, Comm., etc.) can result in wrong registered owner
- Many states do not provide access to their Apportioned or Motor Carrier Databases (Ex. Maine, Indiana, Wisconsin)
- For these states, at a minimum, plate typing can be used to disqualify the transaction
- 11 states and Nlets require a plate type on input



- Multiple returns from some states for single query discernable using plate type
- Drastically reduced hit rates on rear ONLY photos

Generic Number	Plate Type Description	NCIC	Connecticut	Indiana	Maine	Mass.	New Hampshire	Rhode Island	Wisc
	Apportioned	AP		AP	AP	AP	APRO	40	APT
	Apportioned Vanity	AP					IAPRO	40	
	Armed Forces - Reserve	ZZ							
	Armed Forces - Retired	ZZ							
	Authority			MC		AT			
	Authority Motorcycle			MC		AY			

State-Specific Contracts to Obtain Data are Required



- DPPA (Drivers Privacy Protection Act of 1994) and other data security concerns precipitates actions at some DMV's to require state and local government agencies contract directly with them

- 9 States require an agreement or MOU with the Tollway to gain access to DMV data: Arizona, California, Connecticut, Illinois, Iowa, Michigan, New Jersey, New York, and Virginia

INFORMATION USE APPLICATION US 531 AAR 07/01/2007 Page 1
www.dmv.virginia.gov
Virginia Department of Motor Vehicles
Main Office: Box 27412
Richmond, Virginia 23268-0001

PURPOSE: This application must be used when applying for or renewing an existing Use Agreement with the Department of Motor Vehicles.

INSTRUCTIONS:
1. Complete this application. However, if you are renewing an existing Use Agreement, you may use Form US 531 AAR 07/01/2007.
2. Complete additional information if you are applying for a new Use Agreement.
3. Have an original and two copies of this application.
4. If also cost one \$25 fee unless otherwise specified.
5. Mail the completed application to the Department of Motor Vehicles, P.O. Box 27412, Richmond, VA 23268-0001.

Michigan Department of State
Contractual Agreement for Driver, Vehicle, and Related Information

New York State Department of Motor Vehicles
Application for Participation in the NYS Parking Regulation Electronic Enforcement & Disposition (PREED) Program

GOVERNMENT REQUESTER ACCOUNT APPLICATION
Return to: Department of Motor Vehicles
Account Processing Unit - 40201
P.O. Box 944231, Sacramento, CA 94244-2310
(916) 837-5564

SECTION A. AGENCY INFORMATION
1. NAME OF AGENCY
2. DIVISION/PROGRAM THAT WILL REQUEST DEPARTMENT INFORMATION
3. AGENCY WEBSITE ADDRESS
4. NAME AND TITLE OF THE PERSON FOR TAY CONTACT
5. TELEPHONE
6. E-MAIL ADDRESS
7. STREET ADDRESS (PHYSICAL LOCATION) - STREET CITY COUNTY STATE ZIP
8. MAILING ADDRESS (IF DIFFERENT) 9. RECORD STORAGE LOCATION

SECTION B. TYPE OF AGENCY
1. CHECK ONE BOX FOR THE TYPE OF GOVERNMENT AGENCY (CHECK ONLY ONE)
 Federal State City County Special District (See Instructions)
Other, please explain:
2. IS THIS ACCOUNT/REQUEST ESTABLISHED BY A GOVERNMENT ENTITY EXCLUSIVELY FOR USE BY POLICE OFFICERS OR LAW ENFORCEMENT PERSONNEL AS IDENTIFIED BELOW?
 No Yes (Specify Below)
"Peace Officers" under California Penal Code §833.1-833.57 -Identify Section Number:
"Law Enforcement" under California Vehicle Code §1810.07 -Identify Classification(s):
Other government employees having statutory powers of arrest AND whose primary function is that of apprehension and detention? (specify classification and authorizing statute):

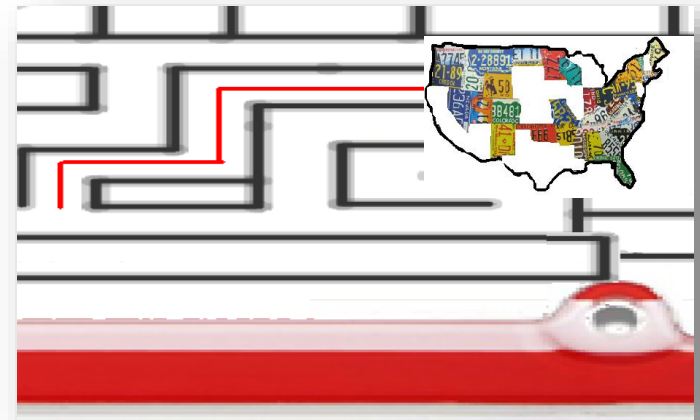
3. HAS THIS GOVERNMENT AGENCY BEEN ISSUED TRAFFIC LICENSE PLATES?
 No Yes - If yes, list one for verification.

SECTION C. ACCESS METHOD (See Instructions for further information)

National Law Enforcement Telecommunications System

Nlets as a Data Source

- Nlets is the pre-eminent interstate law enforcement network in the nation for the exchange of law enforcement and related justice information
- Tollways will most likely be issued a restricted ORI (s-ORI)
- ORI (Originating Agency Indicator) issued to law enforcement and other agencies to access Nlets
- 38 states participate in Nlets registered owner retrieval process for s-ORI's
- Restricted access states: Alaska, Arizona, California, Illinois, Iowa, Kansas, Louisiana, Michigan, Nebraska, New Hampshire, New Jersey, South Dakota, and Texas
- Nlets alone is not a viable solution for open tolling
- Canadian information available for unrestricted ORI'S only



Multi-Source DMV Solution



- Recommend a combination of direct relationships with DMV's and Nlets
- Dedicated resources to maintain DMV relationships and information flow from DMV's and Nlets
- Restrict reuse of previously acquired data to ensure correct identification of toll customer or violator