THE STORY OF CROSS ISRAEL HIGHWAY







Hosted by:



IS 100% POSSIBLE?



DERECH ERETZ GROUP THE FUTURE IS HERE

Leading O&M group, which operates Cross Israel Highway, Highway No. 6, One of the longest ETC 100% free-flow, complete post-paid trips highways in the world



HIGHWAY NO. 6 PROVEN EXPERIENCE IN FREE FLOW POST-PAID TRIPS

- National Project
- BOT project
- 30 years concession
- Opened in 2002
- 140km long
- ~200,000 trips/weekday
- Over 1.4M registered customers
- Over 500,000 registered OBUs
- 150 bridges
- 14 interchanges
- ~ 14,000 sq. m. of gardening

THE CHALLENGE HOW TO REACH: **OPEN TOLL ROAD + POST PAID**

הנך יוצא מכביש אגרה, הודעת תשלום תישלח בדואר إنك تخرج من طريق أجرة, قاتورة دفع سترسل EXITING TOLL-ROAD, BILL WILL BE MAILED

DERECH ERETZ GROUP: THE WAY WE DO IT

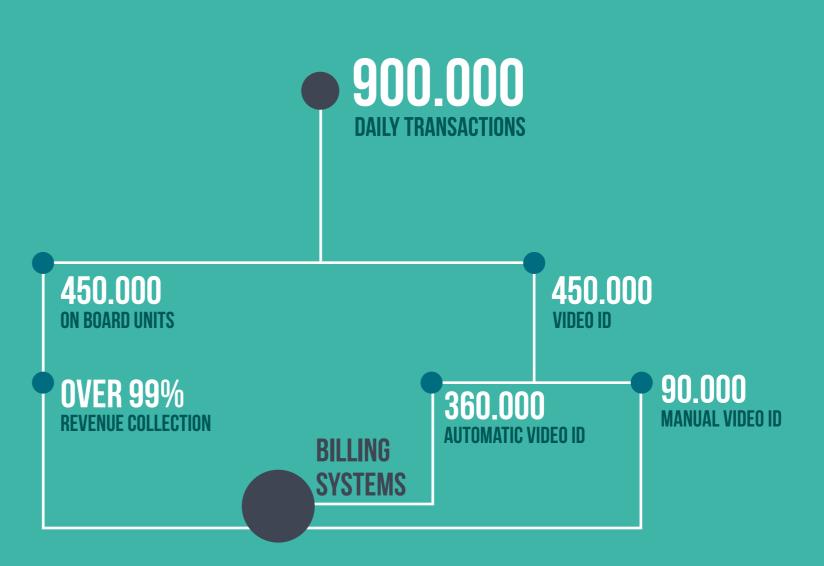


OPERATION

TECHNOLOGY



THE EVERYDAY CHALLENGE





VIDEO DECIPHER

- •145M video transactions
- 80% Automatic License Plate recognition
- Manual Validation unit
- Continuous system upgrades
- Continuous monitoring system performance



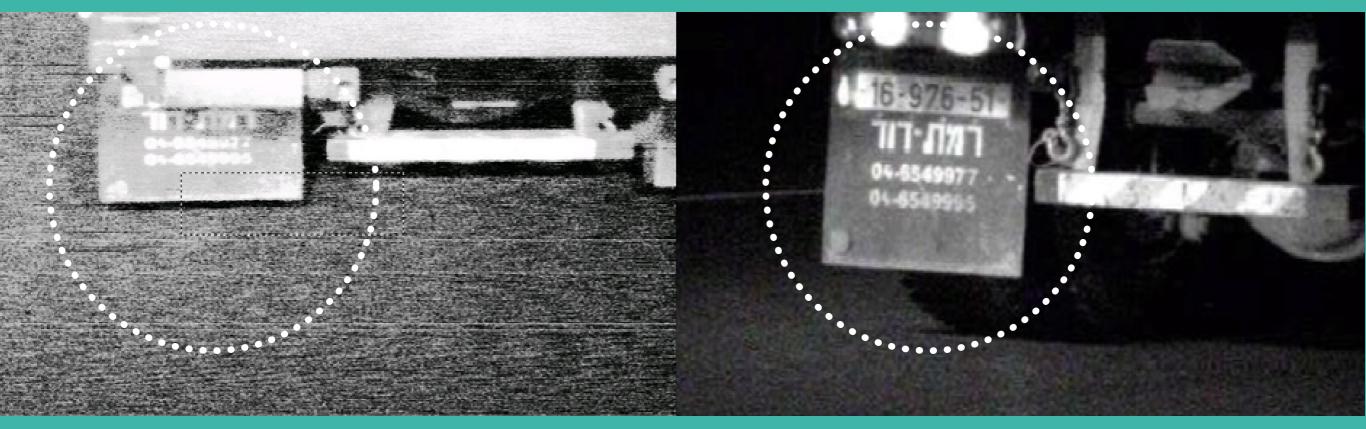


DEDICATED IDENTIFICATION SYSTEM (DIS) — UPPER AND SIDE CAMERAS

6m



UPPER CAMERASSIDE CAMERAS





99% RECOGNITION

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IN-HOUSE ENFORCEMENT



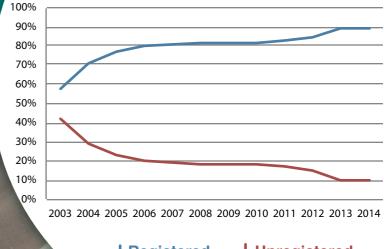




MARKETING

- Advanced Marketing Tools
- Understanding Consumer Behavior
- Maintain high rate of revenue collection while continuing to increase number of registered users – annual average 10%
- Multiple ways of communication:
 - In-Person customer service Centre
 - Incoming calls: average 90,000/month
 - Smartphone
 - Online





Registered Users Unregistered Users



IN-HOUSE ENFORCEMENT

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Real time alerts from black list
Real Time Enforcement
Legal Measures





KEY TO SUCCESS: CREATING OPTIMAL OPERATIONAL MECHANISM

- Unique technology
- Cost effective revenue collection system
- Advanced marketing tools

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ACHIEVEMENT

OVER 99%

COLLECTION RATE

