

# SCHEDULE-AT-A-GLANCE

## Pre-Annual Meeting Events

### THURSDAY, SEPTEMBER 8

10:00am – 3:00pm  
IBTTA Executive Committee Meeting  
(by invitation)

3:00pm – 5:00pm  
Platinum Sponsors Advisory Council  
(by invitation)

### FRIDAY, SEPTEMBER 9

9:00am – 5:00pm  
IBTTA Board of Directors & Committee Meetings (all members welcome)

6:30pm – 10:00pm  
IBTTA Board, Past Presidents, Honorary Members & Host Dinner (by invitation)

### SATURDAY, SEPTEMBER 10

6:00am Depart for Arrowhead  
8:00am Shotgun Start  
IBTTA Foundation Golf Tournament

3:00pm – 5:15pm  
Social Tour – Denver Walking  
Microbrew Tour

## IBTTA 84<sup>th</sup> Annual Meeting & Exhibition Agenda

### SUNDAY, SEPTEMBER 11

7:30am – 9:30am  
2:00pm – 6:00pm  
Registration

8:00am – 6:00pm  
Exhibit Set Up

9:00am – Noon  
Technical Tour of E-470 Public Highway Authority



Technical Tour of CDOT, Northwest Parkway & Plenary Roads Denver



9:00am – Noon  
Social Tour – Denver City and Botanic Gardens Tour

1:00pm – 3:00pm  
Executive Roundtable (by invitation)

Governance Roundtable (by invitation)

3:00pm – 5:00pm  
Welcome Reception for New Members & First-Time Attendees

6:00pm – 9:30pm  
Opening Event:  
Denver Performing Arts Complex – Sculpture Park



### MONDAY, SEPTEMBER 12

6:00am – 7:00am  
Sunrise Walk

7:00am – 5:30pm  
Registration

7:00am – 8:30am  
Breakfast and Exhibit Hall Opening

8:30am – Noon  
Welcoming Remarks  
Toll Excellence Awards Ceremony  
Keynote Speaker: Pete McBride

9:00am – 2:00pm  
Social Tour – Glorious Red Rocks

10:30am – 11:00am  
Refreshment Break with Exhibits

Noon – 2:00pm  
Lunch with Exhibits

2:00pm – 3:30pm  
General Session – Focus on Colorado

3:30pm – 4:00pm  
Refreshment Break with Exhibits

4:00pm – 5:30pm  
General Session – Leadership Academy

5:30pm – 7:00pm  
Reception with Exhibits

7:00pm – 11:00pm  
Evening Event:  
LoDo Street Party



### TUESDAY, SEPTEMBER 13

6:00am – 7:00am  
Sunrise Walk

7:00am – 5:30pm  
Registration

7:00am – 8:30am  
Breakfast with Exhibits

8:30am – 10:00am  
General Session

10:00am – 10:30am  
Refreshment Break with Exhibits

9:00am – 2:00pm  
Social Tour – Best of Boulder

10:30am – Noon  
Breakout Sessions

Noon – 2:00pm  
Lunch with Exhibits

2:00pm – 3:30pm  
Breakout Sessions

3:30pm – 4:00pm  
Refreshment Break with Exhibits

4:00pm – 5:30pm  
Breakout Sessions

4:00pm – 6:00pm  
Exhibit Tear Down

7:00pm – 10:00pm  
Closing Reception & Banquet

### WEDNESDAY, SEPTEMBER 14

7:00am – 10:30am  
Registration

7:00am – 8:30am  
Breakfast

8:30am – 10:30am  
Preview of the 2017 Annual Meeting in Atlanta, Georgia

General Session – Preparing for Progress  
IBTTA Business Meeting

10:30am  
Meeting Adjourns

# PROGRAM AGENDA

## PRE-ANNUAL MEETING EVENTS

### THURSDAY, SEPTEMBER 8

10:00am – 3:00pm

**IBTTA Executive Committee Meeting**  
(by invitation)

3:00pm – 5:00pm

**Platinum Sponsors Advisory Council**  
*Granite C, Level 3*  
(by invitation)

### FRIDAY, SEPTEMBER 9

9:00am – 5:00pm

**IBTTA Board of Directors & Committee Meetings**  
*Quartz, Level 3*  
(all members welcome)

6:30pm – 10:00pm

**IBTTA Board, Past Presidents, Honorary Members & Host Dinner**  
*Meet in lobby at 6:00pm*  
(by invitation)

### SATURDAY, SEPTEMBER 10

6:00am – 2:00pm

**IBTTA Foundation Golf Tournament**  
*Meet in lobby at 5:30am. Buses depart promptly at 6:00am.*

3:00pm – 5:15pm

**SOCIAL TOUR –  
DENVER WALKING MICROBREW TOUR**  
*Meet in lobby at 2:30pm*  
(see page 10 for details)

## IBTTA 84<sup>th</sup> Annual Meeting & Exhibition

### SUNDAY, SEPTEMBER 11

7:30am – 9:30am & 2:00pm – 6:00pm

**REGISTRATION**  
*Capitol Ballroom Foyer*

8:00am – 6:00pm

**EXHIBIT SET UP**  
*Centennial Ballroom*

9:00am – Noon

**TECHNICAL TOURS (TWO CONCURRENT)**

*Meet in lobby at 8:30am*

- E-470 Public Highway Authority
  - Colorado DOT, Northwest Parkway and Plenary Roads Denver
- (see page 10 for details)

9:00am – Noon

**SOCIAL TOUR – DENVER CITY AND  
BOTANIC GARDENS TOUR**

*Meet in lobby at 8:30am*  
(see page 10 for details)

1:00pm – 3:00pm

**EXECUTIVE ROUNDTABLE** (by invitation)  
**GOVERNANCE ROUNDTABLE** (by invitation)

3:00pm – 5:00pm

**WELCOME RECEPTION FOR NEW MEMBERS & FIRST-TIME  
ATTENDEES**

*Centennial Ballroom Foyer*  
(see page 14 for details)

6:00pm – 9:30pm

**OPENING EVENT**

**Denver Performing Arts Complex – Sculpture Park**  
(see page 14 for details)

Sponsored by: **HR** and **HNTB**

## MONDAY, SEPTEMBER 12

6:00am – 7:00am  
**SUNRISE WALK**

*Meet in lobby at 5:45am*

7:00am – 5:30pm  
**REGISTRATION**

*Capitol Ballroom Foyer*

7:00am – 8:30am  
**BREAKFAST AND EXHIBIT HALL OPENING**

*Centennial Ballroom*

*(see page 30 for details)*

8:30am – 10:30am  
**OPENING BUSINESS AND WELCOMING REMARKS**

*Capitol Ballroom*

Remarks by those listed below also include the Toll Excellence Awards Ceremony and New Honorary Member Recognitions

**Lieutenant Governor Donna Lynne**, State of Colorado, Denver, CO  
**Michael Hancock**, Mayor, City & County of Denver, Denver, CO

**Buddy Croft**, Executive Director, Rhode Island Turnpike and Bridge Authority and President, IBTTA, Newport, RI

**Patrick Jones**, Executive Director & CEO, IBTTA, Washington, DC

**José Braga**, President of ASECAP and APCAP, Director, Auto-Estrades do Atlantico, Portugal

**David Machamer, CPA**, Assistant Executive Director, PIKEPASS and Toll Operations, Oklahoma Turnpike Authority and Chair, IBTTA Toll Excellence Awards Committee, Oklahoma City, OK

**Tim Stewart**, Executive Director, E-470 Public Highway Authority, Aurora, CO

9:00am – 2:00pm  
**SOCIAL TOUR – GLORIOUS RED ROCKS**

*Meet in lobby at 8:30am*

*(see page 10 for details)*

10:30am – 11:00am  
**REFRESHMENT BREAK WITH EXHIBITS**

*Centennial Ballroom*

Sponsored by:



11:00am – Noon

**KEYNOTE SPEAKER: PETE McBRIDE, NAT GEO LIVE**

*Capitol Ballroom*

*(see page 12 for details)*

Sponsored by: **AECOM**

Noon – 2:00pm

**LUNCH WITH EXHIBITS**

*Centennial Ballroom*

Sponsored by: **Raytheon**

2:00PM – 3:30PM

GENERAL SESSION

*Capitol Ballroom*

**FOCUS ON COLORADO – A GROWING STATE STEEPED IN INNOVATION AND COLLABORATION**

This session will give the audience a deep dive into the great state of Colorado! It will cover the many activities and innovations within the state as it relates to transportation including managed lanes, bus rapid transit, light rail and other multi-modal methods. The panel will include the Colorado DOT, tolling entities, Regional Transportation District (RTD) and the Denver Chamber of Commerce and will include discussion of the regional approach to solve demanding transportation challenges. Come learn about transportation in the Centennial state!

**MODERATOR: Heidi Williams**, Mayor, City of Thornton and Vice Chair of E-470 Public Highway Authority, Thornton, CO

**PANELISTS:**

**Tim Stewart**, Executive Director, E-470 Public Highway Authority, Aurora, CO

**Shailen Bhatt**, Executive Director, Colorado Department of Transportation, Denver, CO

**Kelly Brough**, President and CEO, Denver Metro Chamber of Commerce, Denver, CO

**Henry Stoppolecamp, P.E.**, Assistant General Manager of Capital Programs, Regional Transportation District, Denver, CO

3:30pm – 4:00pm

**REFRESHMENT BREAK WITH EXHIBITS**

*Centennial Ballroom*

# PROGRAM AGENDA

4:00PM – 5:30PM

GENERAL SESSION

*Capitol Ballroom*

## THE EVOLUTION OF TOLLING – LEADERSHIP CHALLENGES AND OPPORTUNITIES

This session will showcase the graduates of the Leadership Academy as they outline the evolution of the tolling industry and how current and future partnerships will move the industry to new heights. If you've seen past presentations by the Leadership Academy graduates, you know you're in for a special treat.

**FACILITATORS:** John Davis, Regional Director, AECOM, Dublin, Ireland

Jorge Figueredo, Ph.D., Senior Vice President, Atkins N.A., Orlando, FL

### PARTICIPANTS:

**Brent Baker**, Vice President, WSP | Parsons Brinckerhoff, Seattle, WA

**Eric Becker**, Director of Roadway Operations, Kansas Turnpike Authority, Wichita, KS

**Jessica Carson**, Manager of Marketing and Communications, E-470 Public Highway Authority, Aurora, CO

**Tim Garrett, P.E.**, Vice President, HNTB Corporation, Ocoee, FL

**Rebekah Hammond**, Director of Marketing and Communications, Kyra Solutions, Inc., Lakeland, FL

**Stephen Lockhart**, Chief Technology Officer, Star Systems International Ltd., Allen, TX

**David Raines**, Senior Tolls Technology Specialist, RS&H, Austin, TX

**Scott Sorensen**, Vice President, Faneuil, Inc., Hampton, VA

**Tim Sturick**, Director of Finance, Thousand Islands Bridge Authority, Alexandria Bay, NY

5:30pm – 7:00pm

## RECEPTION WITH EXHIBITS

*Centennial Ballroom*

(see page 14 for details)

7:00pm – 11:00pm

## EVENING EVENT

**LoDo Street Party**

(see page 15 for details)



TUESDAY, SEPTEMBER 13

6:00am – 7:00am

## SUNRISE WALK

*Meet in lobby at 5:45am*

7:00am – 5:30pm

## REGISTRATION

*Capitol Ballroom Foyer*

7:00am – 8:30am

## BREAKFAST WITH EXHIBITS

*Centennial Ballroom*

8:30AM – 10:00AM

GENERAL SESSION

*Capitol Ballroom*

## PROTECTING OUR CUSTOMERS – MANAGING THREATS TO CUSTOMER DATA AND PRIVACY

“Security” is a 21st century buzzword. Going beyond the obvious challenges of protecting infrastructure and people, this session will look at protecting customer data and privacy. The toll industry processes millions of electronic transactions each year worth billions of dollars. If you think your systems can't be hacked, you're wrong. And if you're sure your data is safe, think again. We'll hear from industry, law enforcement and public relations experts who will help us understand the threats, the costs of data breaches, the strategies employed to protect our systems and data and how to recover from incidents when they do happen.

**MODERATOR:** Kary Witt, Bridge Manager, Golden Gate Bridge, Highway & Transportation District, San Francisco, CA

### Intrusion Investigations and Cyber Threat Landscape

**Malcolm Palmore**, Assistant Special Agent in Charge (ASAC), Cyber Branch, Federal Bureau of Investigation, San Francisco, CA

### Crisis Communications News Cycle and Interactive Simulation

**Rhonda Bentz**, President & CEO, Bentz Strategies LLC, Washington, DC

### Response & Prevention

**Major General John Davis (Ret)**, U.S. Army, Vice President – Federal, Chief Security Officer, Palo Alto Networks, Reston, VA

### Data Breach: Impact Reduction

**Rush Taggart**, Chief Technology Officer, CardConnect, King of Prussia, PA

9:00am – 2:00pm

## SOCIAL TOUR – BEST OF BOULDER

*Meet in lobby at 8:30am*

(see page 10 for details)

10:00am – 10:30am

## REFRESHMENT BREAK WITH EXHIBITS

*Centennial Ballroom*

Sponsored by: **FirstSouthwest**  
A Division of Hilltop Securities.



There are three concurrent tracks running throughout the day.

10:30AM – NOON

BREAKOUT SESSIONS

## PEOPLE BREAKOUT TRACK

*Mineral D-G*

### Putting Big Data to Work

Big Data has arrived and it's here to stay! So don't be afraid of it, embrace it! This session will provide an overview of Big Data in the tolling industry, including a roadmap of how to effectively mine the information and agency success stories of putting it to work. Presenters will share their expertise on using data that is available in the tolling industry, and how to create powerful and visually appealing dashboards with this information, to develop comprehensive and insightful views of our customers, as well as cases to improve business intelligence in an effort to enhance the efficiency and effectiveness of an organization.

**MODERATOR:** **Jessica Carson**, Manager of Marketing and Communications, E-470 Public Highway Authority, Aurora, CO

**The Reduction of Traffic Congestion and Accidents by Using Big Data in Japan**

**Toshiyuki Oka, P.E., JP**, Engineer, NEXCO-Central, Nagoya, Aichi, Japan

**Using Big Data to Understand Your Customers**

**Pat Riley**, Vice President, Business Development, Cogensia, Schaumburg, IL

**Using Data Streams to Provide Motorist Aid Services in Real Time**

**Christopher Warren, P.E.**, Director of Operations, HDR | ICA, Orlando, FL

## PARTNERSHIPS BREAKOUT TRACK

*Mineral A-C*

### Funding/Financing – Show Me the Money!

Agencies across the country are constantly looking for ways to finance/fund their transportation projects and this session will present the different aspects and approaches used to analyze and finance tolling projects, such as credit impacts when financing a project, effects that variable tolling has on an agency's revenue projections, how the use of availability payments can help finance a project and the effects of funding from a state perspective.

**MODERATOR:** **Dennis Enright**, Principal, NW Financial Group, Hoboken, NJ

**Texas, Tolling and New Revenue – What's the Right Formula?**

**Representative Ron Simmons**, Texas House of Representatives, District 65, Carrollton, TX

**Credit Implications of Financing Alternatives and Structures**

**Maria Matesanz**, Senior Vice President, Global Project Finance and Infrastructure Group, Moody's Investors Service, New York, NY

**The Effects of Variable Tolling on Revenue Forecasting**

**Bob McQueen**, Senior Advisor, Kyra Solutions, Inc., Apopka, FL

## PROGRESS BREAKOUT TRACK

*Capitol Ballroom*

### Alternative Policies: Fuel for Thought

Even though the FAST Act offers a short-term reprieve, everyone agrees it is not the silver bullet to fix U.S. transportation infrastructure funding in the long run. Congress must still work hard to find alternatives to the fuel tax. So what's next? "User Fee" based financial models such as tolling, VMT and congestion charging may well be potential alternatives. But will there be others? And if so, how will these models evolve and coexist? Will there be a one-size-fits-all alternative or a set of options for States to pick and choose from? What role will the States play? Developing market sectors and new business models arise from breakthrough technologies, which most probably will develop over the next years – disrupting our industry. Who will drive this movement? Who will the Players be? What does it mean for Tolling? In the capital markets, end-users/customers usually dictate how they prefer to pay for products and services. Will it be the same case for Mobility?

**MODERATOR:** **Eric Offenbergh, P.E., LEED AP**, Director of Engineering, Rhode Island Turnpike and Bridge Authority, Jamestown, RI

**Funding Innovation through the FAST Act**

**William Estes**, Senior Counsel, Pannone Lopes Devereaux & West LLC, White Plains, NY

**Sustainability of Connected Vehicles**

**Martin Stone, Ph.D., AICP**, General Manager, Egis, Tampa, FL

**A Study to Evaluate Express Toll Lanes on Florida's Turnpike**

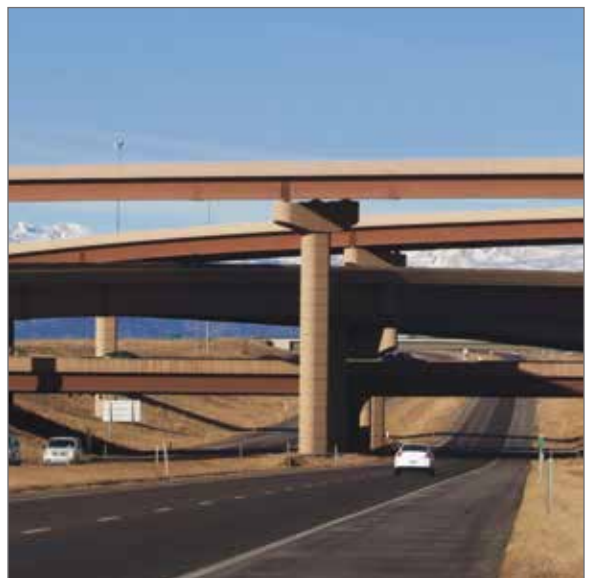
**Saad Shbaklo**, Associate Vice President, HNTB Corporation, Ocoee, FL

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Noon – 2:00pm

LUNCH WITH EXHIBITS

*Centennial Ballroom*



# PROGRAM AGENDA

2:00PM – 3:30PM

BREAKOUT SESSIONS

## PEOPLE BREAKOUT TRACK

*Mineral D-G*

### Content Marketing and New Media in the Digital Age

Communications doesn't start or end with an advertising or public involvement campaign. An organization's messaging is much bigger and much more important than any one PR, advertising or marketing tactic. Today's stakeholders are consuming data/information at an exponential rate. They are looking for what you have done, what you are doing now and what you are planning to do. They are searching for simple visual explanations to complex issues and are engaging on issues with or without your message. This session will cover the successful communications method and tools organizations are using to demonstrate accountability and effective public stewardship.

**MODERATOR: Patricia Mosher**, Senior Vice President, Director of Strategic Planning and Communications, HNTB Corporation, Kansas City, MO

### Video – Beyond Tolling and Enforcement

**Rachel Bell**, Marketing & Communications Director, Kansas Turnpike Authority, Wichita, KS

### Building and Sustaining Public Engagement

**Dee Anne Heath**, Director of External Affairs, Central Texas Regional Mobility Authority, Austin, TX

### Using Smart Phone Apps to Improve Customers' Experience on Florida's Turnpike

**Alison Stettner**, Turnpike Planning Manager, Florida's Turnpike Enterprise, Orlando, FL

## PARTNERSHIPS BREAKOUT TRACK

*Mineral A-C*

### Collaboration and Partnering in Tolling – Colorado's Journey

Partnering is becoming the paradigm for the toll industry in the United States, variously involving grass roots local governments, regional public-public partnerships, state DOTs, federal agencies and concessionaires. In some ways typical, in some ways not, Colorado's tolling journey to the present, consistent with its western roots, has been a bit of a wild ride. In modern times, tolling came about because of bitter contention between the State of Colorado and several of Denver's major suburbs. From there, with substantial effort by state, regional and local leaders, Colorado's tolling has progressed from "the road to nowhere" to three public highway authorities, cutting-edge concessions and a Colorado DOT actively expanding the tolling of essential managed lanes. Public-public and public-private partnering has arrived in a big way in Colorado tolling. Our partnering provides myriad examples of regional cooperation and innovation.

**MODERATOR: Rami Harb, Ph.D., P.E.**, Project Director, Atkins N.A., Orlando, FL

**Tamara Seaver, Esq.**, Icenogle Seaver Pogue, P.C., Denver, CO

**Jason Myers, CPA, CGMA**, Director of Finance, E-470 Public Highway Authority, Aurora, CO

**Pedro Costa, P.E.**, Chief Executive Officer, Northwest Parkway, Denver, CO

**David Spector**, Director, High Performance Transportation Enterprise, Colorado Department of Transportation, Denver, CO

**Terry Ostrom**, Senior Vice President, Project Delivery, Plenary Group, Denver, CO

## PROGRESS BREAKOUT TRACK

*Capitol Ballroom*

### Interoperability Progress Across the Globe

This session will update the audience on various interoperability initiatives from around the world including the United States, Europe, Japan, South Africa and South America. This session will provide an update on current initiatives, next steps, challenges and end goals, as well as address some of the current questions that remain.

**MODERATOR: Hubert Resch**, Managing Director, ASFINAG, Vienna, Austria

### National Interoperability in the U.S. – How Will the U.S. Comply with a Congressional Mandate?

**P.J. Wilkins**, Executive Director, E-ZPass Group, Wilmington, DE

### The South African Experience

**Neil Tolmie**, Chief Executive Officer, N3 Toll Concession (Pty) Ltd., Highveld Park, South Africa

### The Good, The Bad and The Ugly – Irish Interoperability

**Cathal Masterson, CEng**, Head of Tolling, Transport Infrastructure Ireland, Dublin, Ireland

### Mexico – Moving to National Interoperability

**Richard Arce, CPM**, Executive Director & Managing Director, Computer Aid, Inc. - Tolls Practice, Coconut Creek, FL

### On the Move – Getting EETS Off the Ground

**Gabriele Benedetto**, Chief Executive Officer, Telepass SpA, Rome, Italy

### Asia Update – Challenges & Progress

**Robert Karr**, Managing Director, STAR Systems International, Limited, Kwai Chung, NT, Hong Kong

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3:30pm – 4:00pm

## REFRESHMENT BREAK WITH EXHIBITS

*Centennial Ballroom*

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4:00pm – 6:00pm  
EXHIBIT TEAR DOWN  
Centennial Ballroom

## PROGRESS BREAKOUT TRACK

Capitol Ballroom

### Driving Sustainability Through Technology

Technology and sustainability are becoming more and more commingled as the term “mobility” evolves to include not only the marriage of tolling and transit, but also Smart Cities, Autonomous Vehicles, VII, Google and Apple Pay. These are just a few examples of the emerging technologies and widespread changes to impact our industry in the next 5-10 years. What does the future landscape of mobility look like from the technological perspective? Are these technologies sustainable? What does sustainability mean in the context of mobility?

**MODERATOR:** **Josef Czako**, President & CEO, Moving Forward Consulting, Ltd., Bonn, Germany

### Chaos Unleashed – How Can the Toll Industry Take Advantage of Autonomous Vehicles?

**Richard Mudge, Ph.D.**, President, Compass Transportation and Technology Inc., Potomac, MD

### Optimizing Enterprise Road Asset Infrastructure with Data Analytics

**William Rapp**, Sales Executive, AgileAssets Inc., Austin, TX

### Uber, AVs, Mobile Payments and Other Industry Disrupters

**David Cummins**, Senior Vice President, Xerox, Germantown, MD

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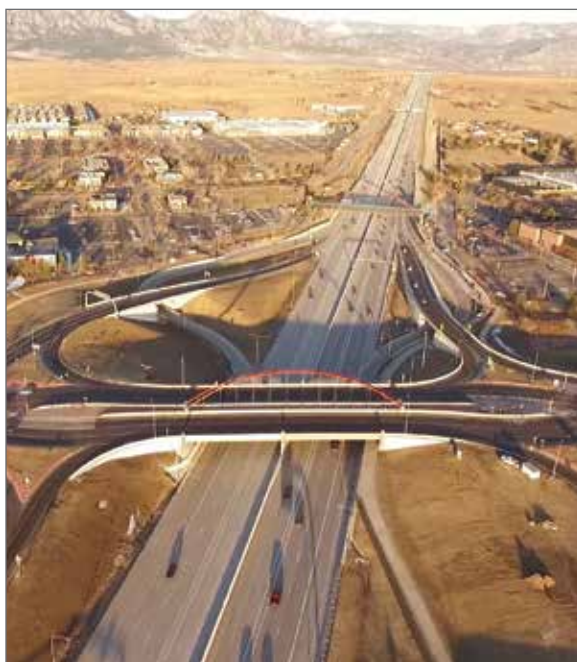
7:00pm – 10:00pm

## CLOSING RECEPTION & BANQUET

Capitol Ballroom

(see page 14 for details)

Sponsored by: **RS&H**



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4:00PM – 5:30PM

BREAKOUT SESSIONS

## PEOPLE BREAKOUT TRACK

Mineral D-G

### Privacy, Security & Data Protection

Information security is protecting data and systems from those who are seeking to misuse it. This session will dive deep into information security examining protection of both data and customer privacy. Tracking new developments around this topic is no easy feat, to say the least.

**MODERATOR:** **Willy Dommen**, Regional Transportation Lead, Accenture LLP, San Anselmo, CA

### Security and 6C

**Stephen Lockhart**, Chief Technology Officer, Star Systems International Ltd., Allen, TX

### Securing Vulnerabilities in the Tolling Industry

**Donovan Young**, Senior Toll Consultant, TTI Consulting, Rhinebeck, NY

### Multi-Layered Security for Road User Charging Service Providers

**Jon Wade**, Security and Compliance Manager, emovis, Leeds, England

## PARTNERSHIPS BREAKOUT TRACK

Mineral A-C

### Partnering to Improve Customer Service

As businesses, toll agencies must be focused on providing a high level of customer service to drivers in order to attract them to their facilities and ultimately drive toll revenue. Tourism is an important element of this customer equation. As states across the country see a proliferation of toll facilities, many of which are all-electronic, it is critical that toll agencies work closely with rental car agencies to ensure a positive customer experience for the tourist! What if we could begin again to develop the right model for rental car agencies to provide toll awareness to its customers and for toll agencies to support those efforts? This session will provide an opportunity for an open discussion with the goal of improving the customer experience while lowering processing costs to the agencies.

**MODERATOR:** **Diane Gutierrez-Scaccetti**, Executive Director and CEO, Florida's Turnpike Enterprise, Ocoee, FL

**Philip Underhill**, Vice President, PlatePass Operations, American Traffic Solutions, Inc., Mesa, AZ

**Jack Henneman**, Project Director, Atkins N.A., Gaithersburg, MD

**Glenn Deitiker**, President and Chief Technology Officer, BancPass, Inc., Austin, TX

**Carol Kuester**, Director, Bay Area Toll Authority, Metropolitan Transportation Commission, Oakland, CA

## WEDNESDAY, SEPTEMBER 14

7:00am – 10:30am

### REGISTRATION

Capitol Ballroom Foyer

7:00am – 8:30am

### BREAKFAST

Capitol Ballroom Foyer

8:30AM – 10:30AM

GENERAL SESSION

Capitol Ballroom

### PREVIEW OF THE 85<sup>TH</sup> ANNUAL MEETING IN ATLANTA, GEORGIA

**Christopher Tomlinson**, Executive Director and Board Secretary, State Road & Tollway Authority, Atlanta, GA

### PREPARING FOR PROGRESS – WHAT'S ON THE MAP AHEAD?

Great leaders position their organizations for success by taking proactive steps to prepare for future technologies, initiatives and policy changes. This session will explore how industry leaders are preparing their organizations today for the changes that are coming tomorrow, including connected and autonomous vehicles, multi-modal corridors, managed motorways and smart cities.

**MODERATOR: Jim Wilson, PMP**, Senior Vice President, Regional Manager, TransCore, LP, Orlando, FL

#### Illinois Tollway's Vision for the Future

**Rocco Zuccherro**, Chief of Planning, Illinois Tollway, Downers Grove, IL

#### "Kan" Do

**Steve Hewitt**, CEO, Kansas Turnpike Authority, Wichita, KS

#### Road Management in the Next Decade – Theses to Successfully Become a Well-Received Service Provider!

**René Moser**, Head of Strategy, International Relations & Innovation, ASFINAG, Vienna, Austria

#### Traffic Safety – It's a Commitment, Not Just a Communications Campaign

**Bill Halkias, P.E.**, President, HELLASTRON and Managing Director & CEO, Attikes Diadromes SA, Athens, Greece

#### Success through Innovation – Customer Service, Management & Technology

**Laura Kelley**, Executive Director, Central Florida Expressway Authority (CFX), Orlando, FL

### IBTTA Business Meeting

**Buddy Croft**, Executive Director, Rhode Island Turnpike and Bridge Authority and President, IBTTA, Newport, RI

### CEO Report

**Patrick Jones**, Executive Director & CEO, IBTTA, Washington, DC

### Financial Report

**George Zilocchi, CPA**, Consultant, HNTB Corporation, Chair, Finance Committee and IBTTA Past President, Little Ferry, NJ

### Nominating Committee

**Javier Rodriguez, P.E.**, Executive Director, Miami-Dade Expressway Authority and Immediate Past President, IBTTA, Miami, FL

10:30am

### MEETING ADJOURNS