

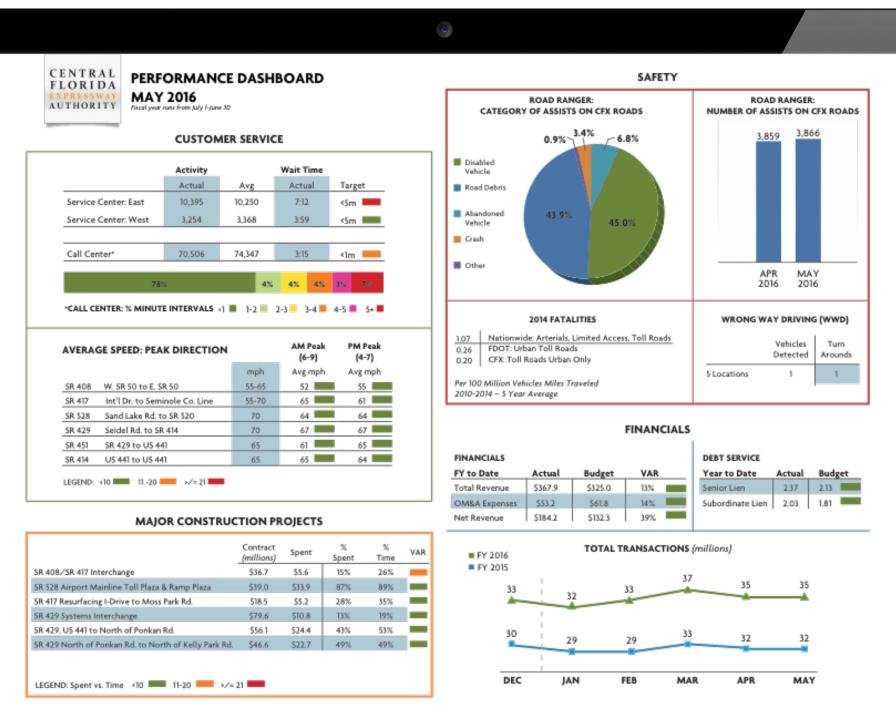




- First regional tolling agency in Florida
- Serves 2.3 million residents or 12% of Florida's population + over 70 million visitors annually
- Population more than doubled since
 1980 & will grow to 5.7 million by 2040
- Authorized to allow for multimodal and intermodal

Innovation in Management

Performance Dashboard





- Customer-driven
- World-class network
- Financially-sound
- Community responsibility
- Values-focused

Innovation in Customer Service



PayTollo Pilot

- An option for non-residents
- A GIS-based smart phone app
- CFX beta testing now





Innovation in Customer Safety



Wrong-way driving patented technology sure to:

- \$2.3M R&D partnership
- Rolling out at 29 locations by end 2016
- Has led to 24 turnarounds







Innovation in Customer Service

First in-lane service in continental U.S.

- 60% customers reload with cash
- 94% customer service satisfaction





Focus on Community & Social Responsibility

Reinvestment in local transportation system boosts local economy

