



Collaboration and Partnerships

Background Information



- 47-mile AET toll road
- User-financed
- 8 Voting Member Jurisdictions

Key Milestones (Pre-2013)

- 1991 – Opened first segment
- 2003 – Construction completed
- 2009 – AET Conversion
- 2003-2013 – Back Office Tolling

Services for:

- CDOT I-25 Central
- Northwest Parkway

Tolling Services



Expansion (2014 to Present):

- **2013** – Plenary concession of US36/I-25C; negotiate TSA
- **March 2014** – I-25 Central conversion to Plenary
- **May 2015** – Execute two TSA's
- **July 2015** – US36 Phase 1 (Plenary)
- **December 2015** – I-70 MEXL (HPTE)
- **March 2016** – US36 Phase 2 (Plenary)
- **July 2016** – I-25N Segment 2 (HPTE)



ExpressToll Back Office

- **ExpressToll Service Center**
 - Operated by E-470; Serves all Colorado Toll Roads
 - One Customer Account and Statement/Bill
- **Tolling Services Provided**
 - Equipment Installation & Testing
 - Toll System Development
 - Back Office (transactions, customer service, fulfillment, billing/collections, adjudication)
 - Customer Communications & support
- **Interoperable Transponders**
 - All transponders can be used on all toll facilities





Growth of ExpressToll

Amazing growth over a 3 year period!

	July 2013	July 2016	% Change
TOTAL Transactions	5,790,256	9,911,930	71%
Non-E470 Transactions	376,115	2,608,908	594%
Calls Received	46,406	70,145	51%
Images Reviewed	2,825,709	4,813,996	70%
Customer Service Staff	66	105	59%
Transponders in the Market	922,291	1,347,209	46%
ExpressToll Accounts Opened	4,402	11,050	151%