

# Post Papal Perspective



# HE'S COMING!

September 2015 | Philadelphia, USA

— World Meeting of Families —

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# The Pennsylvania Turnpike System

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◆ #YEARS AT CURRENT AGENCY: 26

- FACILITY: PA Turnpike – Mostly Interstate
- OPENED: 1940
- NUMBER OF MILES: 552
- NUMBER OF EMPLOYEES: 2,045
- ANNUAL TRAFFIC: 200 million
- DAILY TRAFFIC: 550,000
- ANNUAL REVENUE: \$932 million
- COLLECTION SYSTEM: Ticket (E-ZPass/Cash) and Coin Drop



# The Pennsylvania Turnpike System



## The Pennsylvania Turnpike

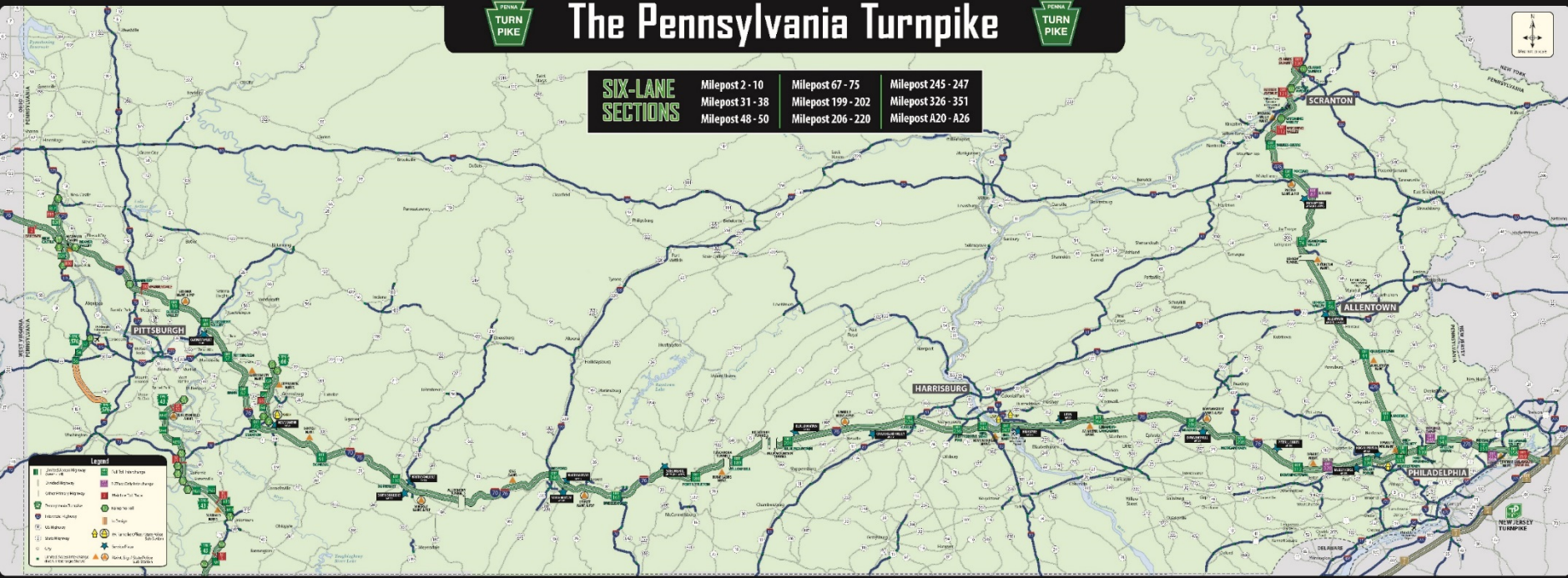


### SIX-LANE SECTIONS

Milepost 2 - 10  
Milepost 31 - 38  
Milepost 48 - 50

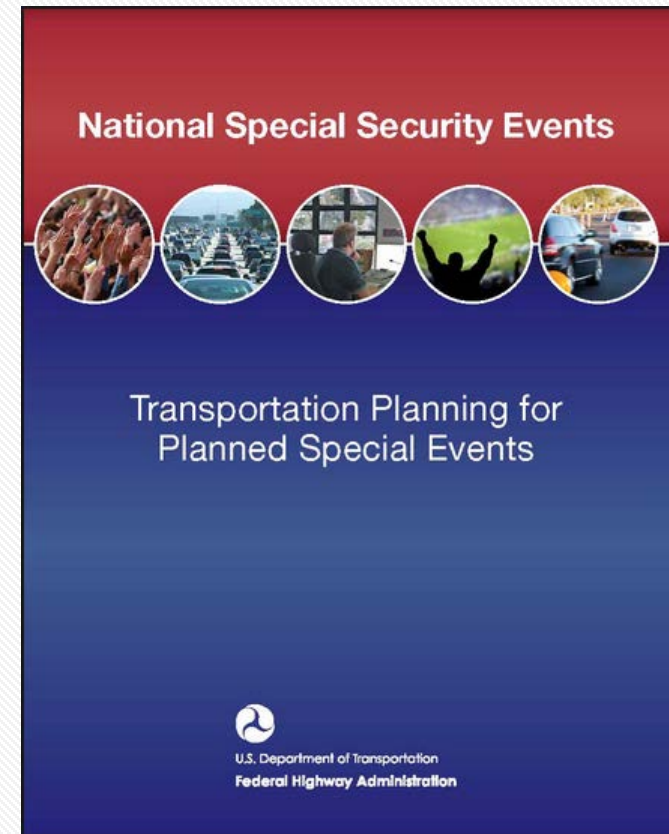
Milepost 67 - 75  
Milepost 199 - 202  
Milepost 206 - 220

Milepost 245 - 247  
Milepost 326 - 351  
Milepost A20 - A26



# National Special Security Event (NSSE)

- Deemed significant by the Department of Homeland Security
- US Secret Service - in charge of security
- FBI - intelligence and counter terrorism
- FEMA - emergency response
- Requires stakeholders to plan their portion
- All Federal Agencies involve local agencies.



# NSSE

- Interagency coordination and interoperability
- Heavy police (days off and leaves may be canceled) and often National Guard presence
- Police Dogs for bomb detection
- Surveillance
- WMD detection, mitigation, and decontamination
- Sharpshooters and other tactical capabilities
- Flight restrictions around the area
- United States Coast Guard patrols
- Increased railroad security
- Extensive road closures



**THURSDAY, 9/24**

**10PM:**  
The Secure Perimeter and Secure Vehicle Perimeter begin from the Art Museum east to 12th Street.

- Vehicles parked on the street within both zones must be moved
- Only residents, business owners and authorized persons are permitted within the Secure Perimeter (red)

**LEGEND**

- GREEN PARKING ZONE
- RED SECURE PERIMETER
- BLACK SECURE VEHICLE PERIMETER
- BLACK DOTTED SECURE VEHICLE PERIMETER
- BLACK DOTTED SECURE PERIMETER



FRIDAY, 9/25

8AM:  
Authorized Vehicle Routes begin.

-All vehicles parked on streets that are Authorized Vehicle Routes must be moved

**LEGEND**

- TRAFFIC AID
- SECURITY PERIMETER
- SECURITY PERIMETER
- AUTHORIZED VEHICLE ROUTES
- SECURITY ZONE



SATURDAY, 9/26

**SAM:**  
Metal detectors open at all Secure Perimeters.

SECTOR  
**FAIRMOUNT**

SECTOR  
**FRANKLIN**

SECTOR  
**LOGAN**

SECTOR  
**UNIVERSITY**

SECTOR  
**RITTENHOUSE**

SECTOR  
**WASHINGTON**

**LEGEND**  
- TRADING AREA  
- SECURE PERIMETER  
- METAL DETECTOR PERIMETER  
- MULTIPURPOSE METAL SCREEN WALL  
- SECTOR BOUNDARY





**SUNDAY, 9/27**

**SAM:**  
The Secure Perimeter from the Art Museum to 12th Street will remain in place for the Papal Mass.

Visitors will not have to pass through metal detectors at Independence Mall.

SECTOR  
**FAIRMOUNT**

SECTOR  
**FRANKLIN**

SECTOR  
**LOGAN**

SECTOR  
**UNIVERSITY**

SECTOR  
**RITTENHOUSE**

SECTOR  
**WASHINGTON**

**LEGEND**  
— TRAFFIC MISC  
— SECURE PERIMETER  
— SECURE PERIMETER  
— SECURE PERIMETER  
— SECURE PERIMETER  
— SECURE PERIMETER





# Planning and Preparedness

- Multi-Agency Meetings
  - Pennsylvania State Police
  - City of Philadelphia, SEPTA & DVRPC
  - World Meeting of Families & Go Ground
  - Pennsylvania Turnpike
  - FHWA
  - PEMA & National Guard
- Multi-state Meetings
- Executive and Department Buy-in
- Core Team
- Biweekly Organization Meetings
- Biweekly Department Meeting
- Procurement Support



# Planning and Preparedness

- Operations Plan
- Intranet Site
- Plan P Routes
- Plan R Routes
- National Security Special Events Checklist
- Table Top Activities – External
  - Governors Office Of Homeland Security
  - Cabinet Level Table Top
- Table Top Activities – Internal
  - Truck fire at Fort Washington Interchange
  - Active shooter at Valley Forge Service Plaza
  - Complete gridlock resulting in a toll waiving request
  - Evacuation of Philadelphia due to multiple back pack bombs
  - Major communication issues – cellular network and IP phones out of service



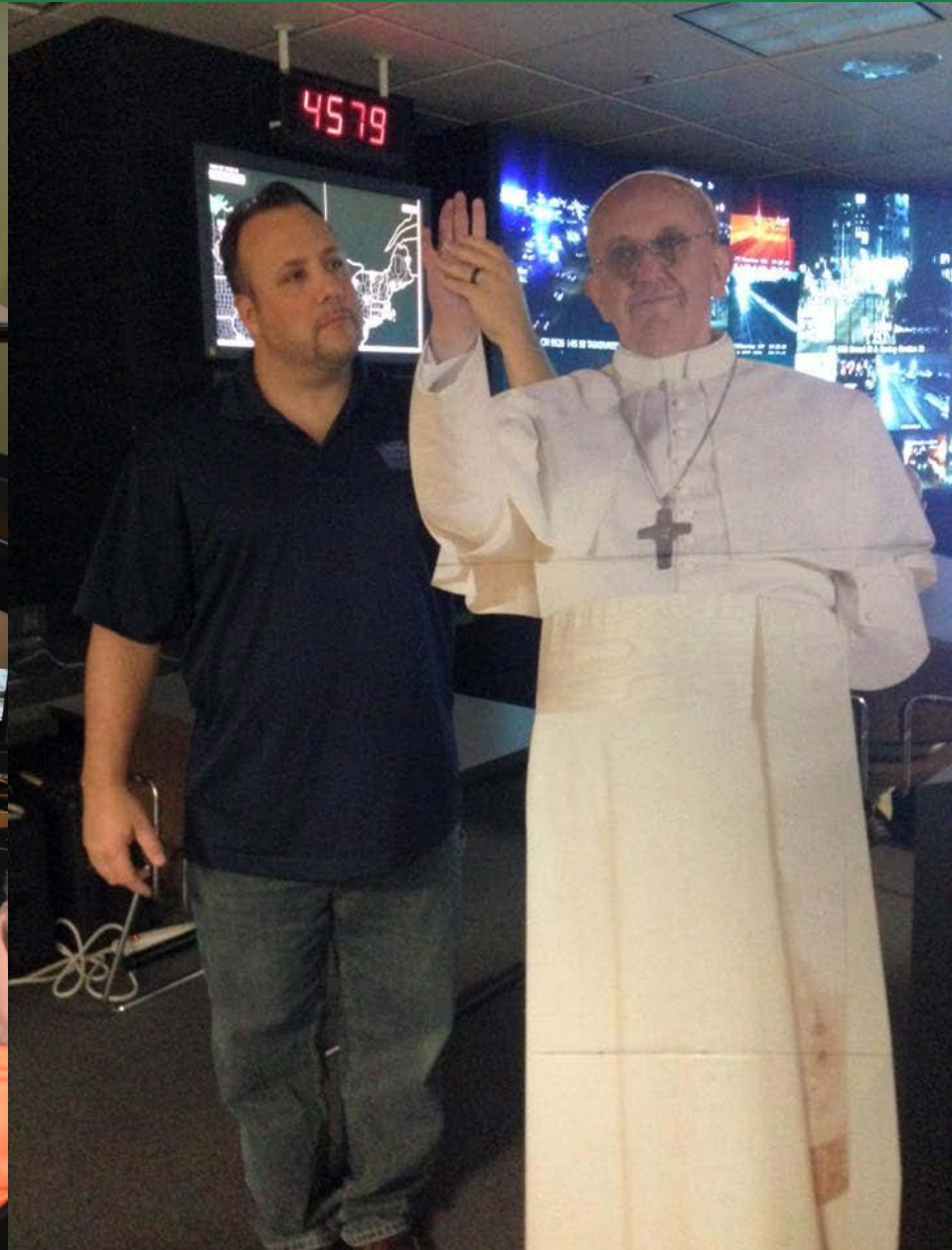
During the Pope's visit to Philadelphia on September 26-27th, the PTC anticipates record-level volume on its roadways, service plazas and surrounding areas, especially east of Carlisle (#226) and south of Pocono (#A95). The PTC is committed to ensuring travelers get to their destinations safely, whether they are attempting to avoid the Philadelphia region, or to enter the city to participate in the events.

## Important Informational Links

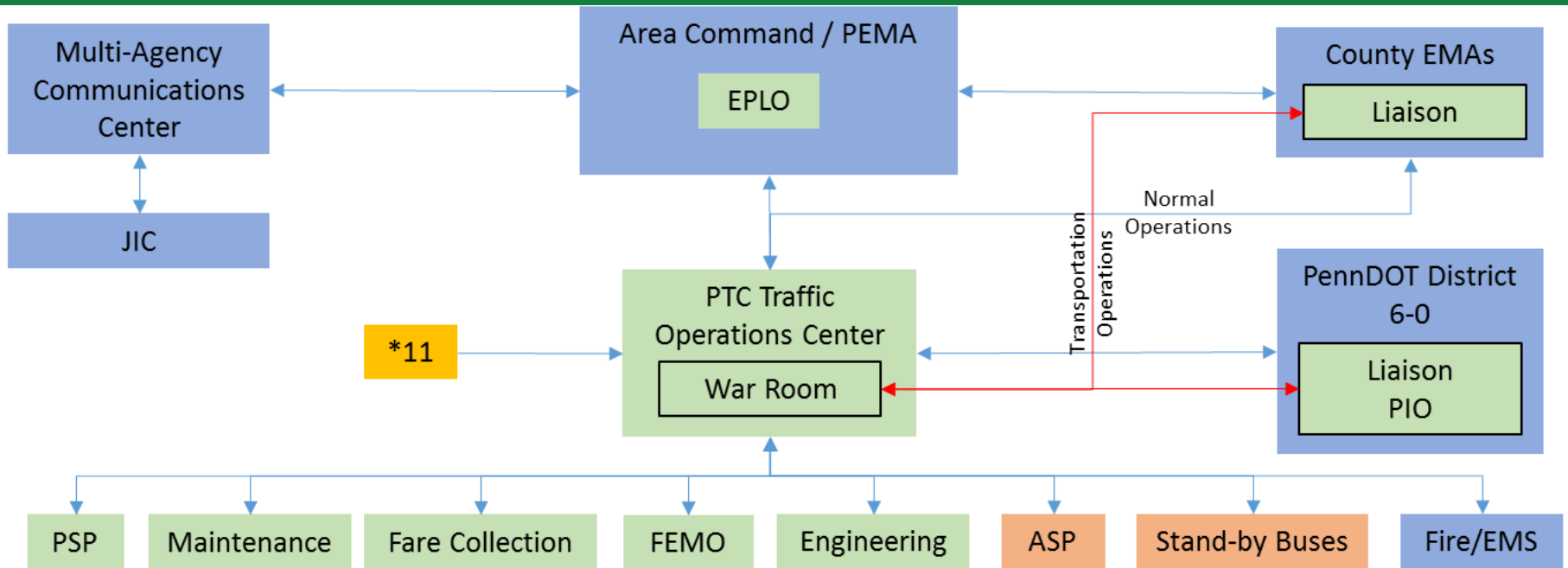
*Below are some important informational links regarding the planning for the upcoming event.*

- [CEO letter to Employees](#)
- [PTC Operations and Signing Plan](#)
  - [PTC Operations and Signing Plan](#)
  - [Appendices](#)
- [PTC Staffing Plan](#)
- [Departmental Staffing Plans](#)
  - [Communications and Public Relations](#)
  - [Engineering](#)
  - [Fare Collection](#)
    - [Temporary Lost Ticket-Procedure for the Pope Visit](#)
  - [IT](#)
  - [Traffic Engineering and Operations](#)
- [PTC Contact List](#)
- [PTC Communications Protocol](#)
- [Information Logistics Contact List](#)
- [Map of Turnpike Assets](#)
- [Other Sites](#)

# Staffing and Communications



# Staffing and Communications



## District 6-0

- o PIO
  - Coordinate with PennDOT Press Office for unified message on transportation releases
  - Coordinate with JIC on a non-planned event
  - Monitor Social Media
  - Coordinate with War Room PIO
- o Liaison
  - Share situational reports to PennDOT and back to War Room
  - Provide guidance but not decision making on issues impacting Turnpike
  - Collect information on GoGround buses
  - Monitor Knowledge Center
  - Monitor Social Media
  - Verification of unified message for traveler information
  - Perform other duties as requested by War Room / Ops Center

## County

- Liaison
  - Share situational reports to County and back to War Room
  - Provide guidance but not decision making on issues impacting Turnpike
  - Verification of unified message for traveler information
  - Perform other duties as requested by War Room / Ops Center

## PEMA

- Liaison
  - Share situational reports to PEMA and back to War Room
  - Provide guidance but not decision making on issues impacting Turnpike
  - Monitor Knowledge Center and Resource Center
  - Monitor social media
  - Perform other duties as requested by War Room / Ops Center
  - Attend agency briefings

## War Room

- Bob and Tim – Liaison to Operations Center
- General
  - Attend hourly transportation situational meetings
  - Prepare Department situational reports on the half hour
  - Prepare PTC situational report for submission to PennDOT on the hour (Tim and Bob)
  - Distribute situational reports to all liaisons and PIOs
  - Expedite any executive decision making
  - Monitor social media
  - Conduct other analyses as needed
  - Call out other resources and on-call staff as needed
- PIO
  - Coordinate with PennDOT Press Office for unified message on transportation releases
  - Coordinate with JIC on a non-planned event
  - Monitor Social Media
  - Coordinate with District 6 PIO

## Field Activities

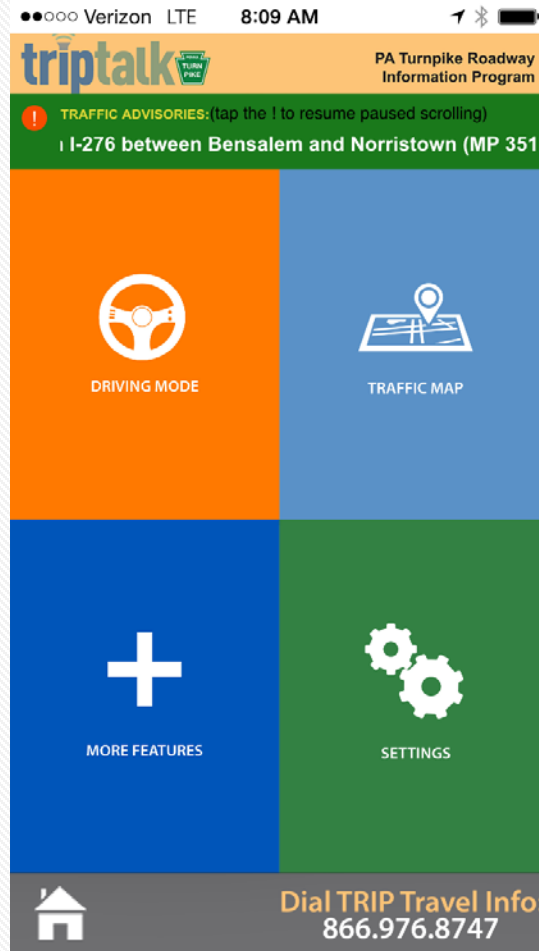
- All incident and emergency response are normal for field staff
- Joe will manage back-up buses

# Staffing and Communications

- PEMA – Fri 8 AM – Mon
- TOC War Room – Fri at 12 PM – Mon
  - Executive Staff, Traffic Engineering and Operations, Maintenance, Fare Collection, Engineering/Construction, Facilities, PR/Communications, IT
- PennDOT District 6-0 – Fri at 4 PM – Mon
- Fare Collection – fully staffed and supplemental toll collectors
- Maintenance
  - District 4 - Foreman/Assistant Foreman and staff on call out
  - District 3/5 - Foreman/Assistant Foreman and staff on 12 hour shifts
- Engineering – key access gates will be staffed Saturday and Sunday
  - 6AM – 6 PM most locations
  - 24-hour coverage at King of Prussia Service Plaza and Valley Forge Fire Company
- Counties – staff for Montgomery, Bucks and Chester 6AM – 6PM Saturday and Sunday
- Troop T – staff at each interchange and service plaza
  - Crash reconstruction team

# Traveler Information

- Papal511
- Trip Talk
- DMS
- Waze
- Social Media





waze LIVE MAP MAJOR EVENTS SUPPORT BLOG ABOUT Login

## Major Traffic Events

Browse events

In preparation for major events, or when unforeseen disasters happen, the Waze community updates the map with road closures and other obstructions, so everyone can bypass traffic and save time.

**Download Waze and bypass closures related to these events:**

GET IT ON Google play  
 Download on the App Store  
 Download from Windows Phone Store

Press Kit  
 Tell us about upcoming events

Share  
 f t +

### World Meeting of Families - Papal Visit

Philadelphia, Pennsylvania Sep 19 - Sep 28, 2015 Happening Now  
 04 days 07 hours since event started

Below is a live map with the most up-to-date info on road closures and hazards reported by the Waze community. Be sure to drive with Waze open to bypass traffic related to this event.

Info by voludu2 Area Manager  
 Info by drneubie Area Manager

Planned closures

TODAY

Benjamin Franklin Pkwy Inner	00:00 - 23:59
Benjamin Franklin Pkwy Outer	00:00 - 23:59

Next

Live reports (The list automatically refreshes as new reports come in.)

Road Hazard on Ben Franklin Pkwy	0	0	0
Road closed Benjamin Franklin Pkwy Outer	0	0	0
Road closed Benjamin Franklin Pkwy Outer	0	0	0
Road closed Benjamin Franklin Pkwy Inner	0	0	0
Road closed Benjamin Franklin Pkwy Inner	3	0	0
Road closed Benjamin Franklin Pkwy Inner	7	0	0
Road closed Benjamin Franklin Pkwy Outer	11	0	0

Show more

Partners

Verizon 7:04 PM

WAZE TRAFFIC ALERT

THANKS WAZERS,  
KEEP IT UP!

By updating the map you're helping drivers bypass traffic and find the fastest route.

Info by voludu2 Area Manager

Info by drneubie Area Manager

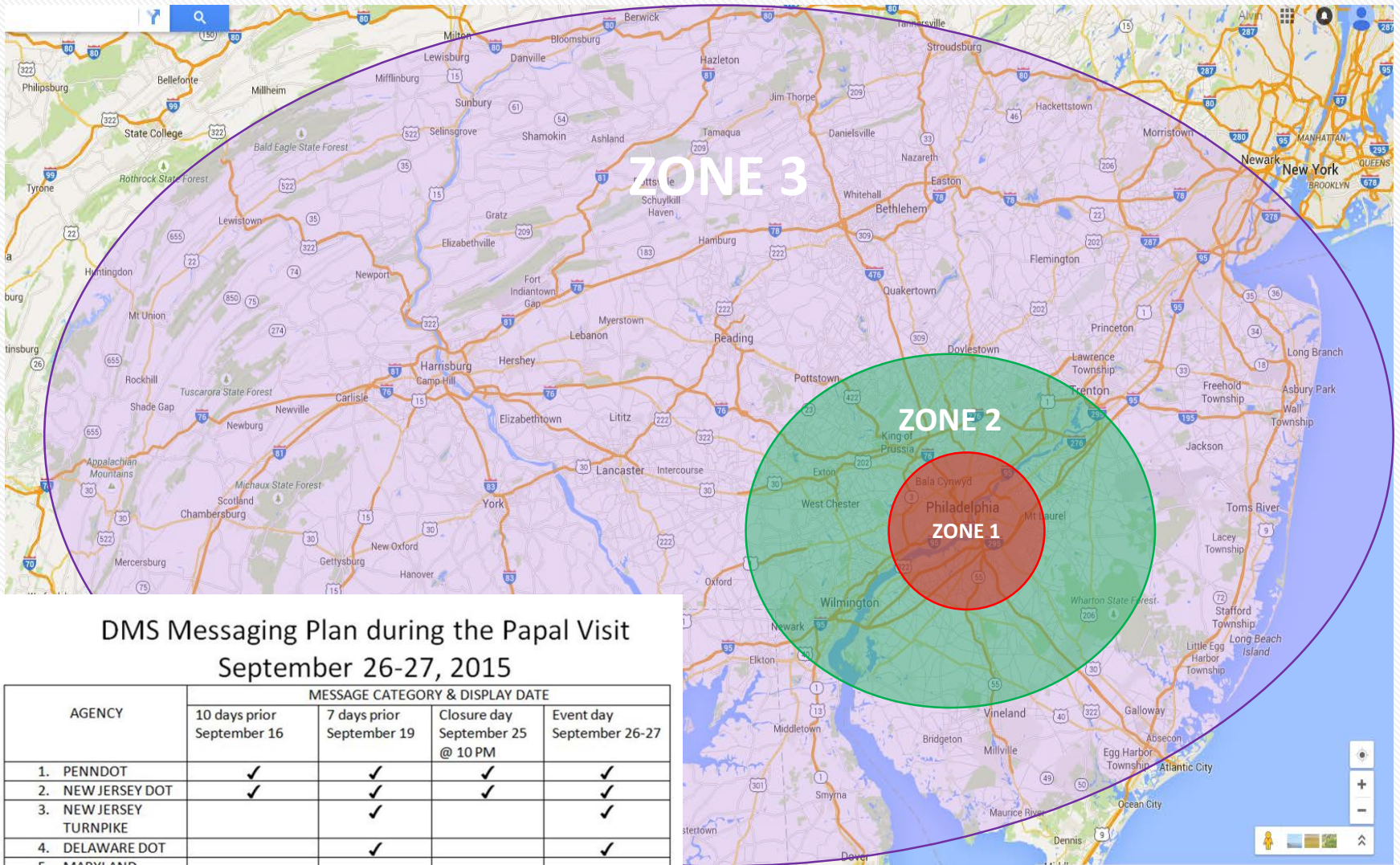
In partnership with  
 Pennsylvania Department of  
 Transportation and PA Turnpike

Wish to get less messages of this kind?

# DMS – PTC/PennDOT Replacement



# DMS Plan




## DMS Messaging Plan during the Papal Visit September 26-27, 2015


AGENCY	MESSAGE CATEGORY & DISPLAY DATE			
	10 days prior September 16	7 days prior September 19	Closure day September 25 @ 10 PM	Event day September 26-27
1. PENNDOT	✓	✓	✓	✓
2. NEW JERSEY DOT	✓	✓	✓	✓
3. NEW JERSEY TURNPIKE		✓		✓
4. DELAWARE DOT		✓		✓
5. MARYLAND TRANSPORTATION AUTHORITY		✓		✓
6. MARYLAND STATE HIGHWAY		✓		✓
7. PA Turnpike		✓	✓	✓




# DMS Plan



I-76 ALERT  
I-76 TO CLOSE  
FROM I-476 TO I-95



I-76 ALERT  
FRI SEPT 25 10 PM  
TO MON SEPT 28



I-76 ALERT  
USE  
ETPA  
RIP

# Resources



- Mobile and Handheld CCTV
- Standby Towing and MDTA Light Recovery
- Standby Buses
- Backlog Resources – Golf Carts, Water, Snack Bars
- Service Plaza Resources – Porta-johns, Tent
- Radio and Phone Redundancies – 800MHZ, VHF, IPICS, GETS, WPS



# Mobile CCTV



# Response - Plan X Implementation

- Crash at T319 WB at 1400 hours - one fatality and six injuries
- Implemented Plan X from Valley Forge to Downingtown and from Route 29 to Downingtown within 15 minutes
- Coordinated with liaisons at PEMA, District 6 and Chester County
- Crash reconstruction team was on standby
- Mobile CCTV were deployed to the backlog
- DMS deployed prior to the Valley Forge Toll Plaza was activated
- Press release, social media notification and Waze notification



# After Action

- Blessings
  - Executive and Department buy-in
  - Procurement support
  - Biweekly internal meetings
  - Mobile CCTV
  - Staffing plans
  - Plan X activation
  - RITIS
- Confessions
  - Lack of defined operation objectives by NSSE transportation subcommittee
  - GoGround projections and cooperation
  - DMS scheduled event messaging
  - War room etiquette
  - Communications of abandoned vehicle policy
  - Over 100 meetings in 100 days
  - Over 1500 Pope emails





# Questions/Contact

Timothy M. Scanlon, PE

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