



MAKING THE DIFFERENCE

2011 REPORT TO MEMBERS



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MAKING THE DIFFERENCE **From the President**

Though “Making the Difference” was the theme of my presidency, it also serves as a simple call to action for all of us in the tolling industry. I believe that each member of IBTTA has a role to play in moving our common agenda forward, whether that means enlightening legislators on the benefits of user-financed roadways, sharing best practices with colleagues around the world, being a good corporate citizen by giving back to the community, or contributing in countless other ways.

As IBTTA president, I worked hard to be a good steward for the organization and was acutely aware of the unique platform I had to accelerate change. During my tenure, the national conversations about sustainable approaches to highway financing took center stage and shaped the association’s advocacy work and educational programming. In March, I was privileged to bring our message directly to Congress in testimony presented before the House Committee on Transportation and Infrastructure. Though the work to enlighten policymakers must continue, I was proud to have had this chance to win new supporters for our work to lift restrictions and advance tolling operations on a national scale. This message will now be carried jointly by IBTTA and our colleagues at the American Association of State Highway and Transportation Officials with whom we signed an MOU this year to advance our shared public policy priorities.





MAKING THE DIFFERENCE



“In March, I was privileged to be able to bring our message directly to Congress in testimony presented before the House Committee on Transportation and Infrastructure. Though the work to enlighten policymakers must continue, I was proud to have had this chance to win new supporters for our work to lift restrictions and advance tolling operations on a national scale.”

The need to make the difference by embracing new business models and retire old thinking permeated our educational programming in 2011. The highly subscribed webcast on *Rebuilding America's Highway System* challenged the status quo and called for contemporary, sustainable solutions to restoring our nation's public infrastructure. This year's Annual Meeting in Berlin resulted in the most geographically diverse conference in IBTTA's history, a clear testament to the organization's ability to mobilize industry leaders and change agents on an international scale. Finally, the hands-on service project in Nashville showed that we could also come together at the local level and make a real difference to a community in need.

I believe in making the difference and respectfully challenge my colleagues to answer this call as well. Together we can rally opinion leaders, policymakers, and all stakeholders to support the strategic goals of IBTTA and usher in a new era of wide-scale support of user-financed transportation systems.

A handwritten signature in black ink, reading "Frank McCartney". The signature is fluid and cursive, with the first name "Frank" being more prominent and the last name "McCartney" following in a similar style.

Frank McCartney

*2011 IBTTA President and Executive Director
Delaware River Joint Toll Bridge Commission*

2011 YEAR IN REVIEW



IBTTA'S LEADERSHIP TOOK DELIBERATE STEPS TO SET A STRATEGIC DIRECTION FOR THE ASSOCIATION, WHILE RAMPING UP OUR WORK IN THE AREAS OF ADVOCACY, MEMBER EDUCATION AND PARTNERSHIPS.





MAKING GREAT STRIDES

The call to make a difference resounded throughout the tolling industry this year as IBTTA and its members made great strides in moving our collective agenda forward on several fronts. IBTTA's leadership took deliberate steps to set a strategic direction for the association, while ramping up our work in the areas of advocacy, member education, and partnerships. Below are a few highlights that encapsulate the exciting progress made this year.

IBTTA STRATEGIC BUSINESS PLAN

In January 2011, the IBTTA Board of Directors adopted a bold new strategic plan for the organization that sets forth the mission, vision, and direction of IBTTA. This forward thinking document outlined IBTTA's major goals related to member value, public policy, strategic alliances, and interoperability in an effort to achieve the association's Big Audacious Goal: *IBTTA will be recognized as the leading voice in user financed roads.*

In terms of immediate priorities, the Board developed the following outcome statements to drive the organization's work for the next 3–5 years:

- IBTTA members will find indispensable value in the association's programs, products, services, and meetings.
- Transportation policies will embrace tolling and other forms of user charging.

- IBTTA will establish strategic alliances to expand surface transportation options.
- IBTTA will increase and diversify its revenue stream.
- Continental toll interoperability will be a reality.

For more details on IBTTA's planning process and the tactical strategies identified to achieve these goals, see the advocacy section of the IBTTA website.

To realize this vision, the IBTTA Board approved a \$2 million resource plan in November 2011 to support plan implementation. This funding will be used in part to implement a high-impact campaign to better position the tolling industry and IBTTA among key audiences. This important work will include strengthening IBTTA's lobbying, public affairs, and media presence to enhance public awareness and support for policies that favor tolling operations.



“REMOVING THE BARRIERS TO TOLLING WOULD ENCOURAGE STATES TO BEGIN THE MASSIVE EFFORT OF REINVESTING IN OUR SYSTEM. THAT INVESTMENT, IN TURN, WOULD CREATE JOBS AND IMPROVE THE ECONOMY.”

— Frank McCartney

FRANK McCARTNEY TESTIFIES BEFORE HOUSE T&I COMMITTEE

On March 30, 2011, IBTTA President Frank McCartney testified before the Highways and Transit Subcommittee of the House Transportation & Infrastructure Committee on the subject of “Improving and Reforming the Nation’s Surface Transportation Programs.” Mr. McCartney’s testimony emphasized the need to remove barriers to states’ use of tolling and encouraged Congress to strengthen and expand the TIFIA program. Emphasizing the significance of tolling, Mr. McCartney noted that U.S. toll agencies collect about \$10 billion in tolls annually — equal to one-third of annual federal gas tax revenues. Speaking on TIFIA, Mr. McCartney emphasized that each dollar of federal funds can leverage up to \$30 in transportation infrastructure investment.

CONGRESSIONAL UPDATE FROM THE INTEROPERABILITY COMMITTEE

Following IBTTA’s testimony before Congress in March, the association’s Interoperability Committee prepared a status report in December 2011 to address concerns raised by some policymakers that the toll industry is not moving fast enough toward interoperability among the different electronic toll collection systems in the U.S. This preliminary report confirmed that great progress has been made this year toward nationwide interoperability and concluded with a plea that Congress NOT impose a federal mandate on the methods or components of nationwide toll interoperability, as this could adversely affect the market principles already in motion. Members may access this report in the Advocacy section of the IBTTA website.



ALIGNING WITH AASHTO

This year, IBTTA pledged to work with the American Association of State Highway and Transportation Officials (AASHTO) to advance public policies that allow states to use toll financing, wherever they may choose, including on the interstate highways where U.S. federal law has traditionally banned the use of tolls. In October 2011, leaders from IBTTA and AASHTO signed a Memorandum of Understanding (MOU) to further cement our commitment to joint advocacy. Given the debates in Washington around how best to finance the nation's interstate highway system, both organizations strongly agreed to initiate the MOU to express a common belief and commitment that all states should have the flexibility and option of using tolls to support their interstate highways.



WEBCAST ON REBUILDING AMERICA'S INTERSTATE HIGHWAY SYSTEM

On June 21, 2011, IBTTA hosted an insightful webcast on *Rebuilding America's Interstate Highway System* that drew a robust response from members throughout the country. In a paper published in the Spring 2011 edition of *Tollways*, Ed Regan and Steven Brown of Wilbur Smith Associates explored the options for restoring the nation's roadways, taking a fresh look at the assumptions and political decisions about funding that have set the U.S. on its present course. For the IBTTA webcast, these industry leaders continued this conversation with colleagues across the nation, further amplifying the call for states to lift restrictions on funding mechanisms that could be used to rebuild America's highways. IBTTA members are welcome to download this webcast and view the corresponding *Tollways* article from the association's website (see Events).

MEMBER EDUCATION



IBTTA'S EDUCATION SERIES PROVIDED THE INDUSTRY'S TOP EXPERTS WITH THE TOOLS REQUIRED TO PROPEL THEIR PROFESSIONAL DEVELOPMENT EVEN FURTHER AND WAS THE PLATFORM FROM WHICH THEIR EXPERTISE SOARED TO NEW HEIGHTS.



EDUCATION SERIES

IBTTA's 2011 Education Series featured six meetings and a webcast that provided professional development and information sharing to the members. This year, summaries were developed for several of the larger meetings as a convenience for members who could not join in person and as a refresher for those who were able to attend. These summaries, as well as selected presentations from all past meetings, are posted on the IBTTA website.

LEGISLATIVE CONFERENCE

March 7–8, 2011 | Washington, DC

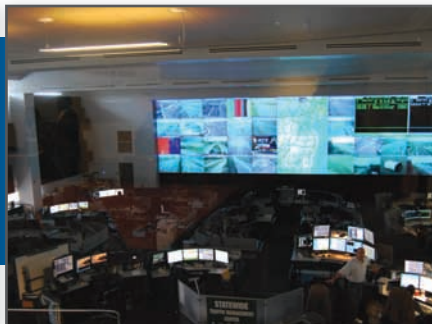


This year's Legislative Conference focused on how new business approaches — from all-electronic tolling to distance-based road charging —

require new levels of collaboration as well as strong legislative and regulatory support. With a near doubling of attendees this year, over 200 IBTTA members gathered in Washington, DC to develop the skills needed to shape public policy at the federal and state levels that are favorable to the tolling industry. Meeting highlights included presentations by U.S. Transportation Secretary Ray LaHood and Former Pennsylvania Governor Ed Rendell; and a media panel

discussion with transportation reporters from Bloomberg, the National Journal, and the Wall Street Journal. The festivities were capped by a Monday evening reception in the Rayburn House Office Building, which presented an opportunity for attendees to meet and network with key transportation leaders in Congress.





ORGANIZATION MANAGEMENT WORKSHOP

April 10–12, 2011 | Jersey City, NJ

Hosts: Delaware River Joint Toll Bridge Commission, New Jersey Turnpike, South Jersey Transportation Authority, Port Authority of New York & New Jersey

Industry leaders convened in Jersey City this year to learn how to keep their organizations current on the latest industry trends in building a better enterprise. Developed for personnel engaged in communications, marketing, HR, finance, and administration, meeting highlights included a keynote presentation from crisis communications expert Gerard Braud; a panel discussion with the heads of eight transportation agencies in New York and New Jersey; breakout sessions covering hot topics in the areas of finance, HR and administration, communications, new business, and innovative thinking; a Communications “show-and-tell” Open House; a special tour of the World Trade Center construction site and tribute center; a technical tour of New Jersey Statewide Traffic Management Center; and an evening event at Liberty House in Liberty State Park.

“...to learn how to keep their organizations current on the latest industry trends in building a better enterprise.”

INTEROPERABILITY AND ALL-ELECTRONIC TOLL COLLECTION WORKSHOP

May 15–17, 2011 | Plano, TX

Host: North Texas Tollway Authority



In response to the information needs of its broad constituency, IBTTA held the fifth installment in a series of workshops focused on the hot topics of violations enforcement, open road tolling, all-electronic toll collection (AETC), and interoperability.

More than 400 delegates representing 56 agencies and 16 countries attended this workshop, which featured sessions on low-cost tolling solutions, driving the plan for interoperability, transaction settlement, license plate and violation enforcement, tolling technology, and an open platform for innovation.

“More than 400 delegates representing 56 agencies and 16 countries attended this workshop...”



TRANSPORTATION FINANCE & POLICY SUMMIT

July 17–19, 2011 | Baltimore, MD

Host: *Maryland Transportation Authority*

Back by popular demand, this annual summit featured interactive sessions covering the full range of issues affecting transportation finance, policy, and funding from the action of central banks and congressional reauthorization to regulations affecting TIFIA and other credit assistance programs.

Meeting highlights included a special presentation by the Secretary of the Maryland Department of Transportation, Beverley Swaim-Staley, and a technical tour of the new Intercounty Connector.

“Meeting highlights included a special presentation by the Secretary of the Maryland Department of Transportation Beverley Swaim-Staley...”



TOLLWAYS

IBTTA's professional journal *Tollways* provides a forum for stretching the boundaries of conventional thinking by exploring new horizons in user-financed transportation services. The industry's top thought leaders use this publication to share contemporary approaches to transportation policy, financing strategies, maximizing infrastructure, technology operations, and organizational management.

In the Spring 2011 issue of *Tollways*, the articles reflected IBTTA's annual theme of “Making the Difference” with topics ranging from creating a new highway operating system based on vehicles that drive themselves, the benefits of tolling interstate highways, and different models of ETC interoperability around the world. Individual articles spanned from the practical to the provocative and featured fresh ideas for re-envisioning the interstate highway system, emerging technologies that make it feasible for cars to drive themselves, and the need to embrace divergent thinking when it comes to funding road projects. Other contributors examined changing expectations related to service providers and their customers; creating value-added services via interoperability; understanding ETC practices outside of the U.S., and exploring synergies between public transportation and tolling.

Individual *Tollways* articles may be downloaded from the IBTTA website at <http://www.ibtta.org/AboutUs>.



79th ANNUAL MEETING & EXHIBITION

September 11–14, 2011 | Berlin, Germany

Hosts: *Germany's Federal Ministry of Transport, Building and Urban Affairs and Toll Collect*

IBTTA reached a new milestone thanks to a very successful Annual Meeting & Exhibition held in Berlin, Germany. More than 500 delegates from 193 companies in 38 countries participated in what was the most geographically diverse meeting in IBTTA's history. Attendees from across the globe were treated to an outstanding program that featured tracks on interoperability,

tolling infrastructure around the world, communications, and environment/social responsibility. Special thanks to Toll Collect and Alain Estiot, the Chief Meeting Organizer, for their incredible effort and generosity in making this an extraordinary annual meeting.

"More than 500 delegates from 193 companies in 38 countries participated in what was the most geographically diverse meeting in IBTTA's history."



FACILITIES MANAGEMENT AND MAINTENANCE WORKSHOP

October 24–25, 2011 | Nashville, TN

Designed exclusively for professionals engaged in facility operations and maintenance, this annual convening explored the many challenges facing toll facility operators as well as time-tested solutions for overcoming obstacles. Session topics ranged from emergency management, performance measurement, and bridge restoration to considerations involving safety, design, and toll collection in an AET environment.

Community Service Project

Prior to the program sessions, a group of 30 IBTTA members volunteered to support the association's 2011 community



service project, Waterway Clean Up Day, with Hands on Nashville. In the wake of the devastating flood that crippled Nashville in 2010, IBTTA members spent a day removing lumber and other debris embedded in the banks of the Harpeth River. Volunteers used canoes to paddle from a staging area to the debris field about half a mile upstream. Once at the site, participants broke apart the lumber and loaded it into the canoes to float back down river to the staging area. In all, enough lumber to fill a 40-yard dumpster was removed that day. This was a great opportunity to “get down and dirty” with colleagues while making a difference in the Nashville community.

“In all, enough lumber to fill a 40-yard dumpster was removed that day.”



2011 IBTTA LEADERSHIP ACADEMY

Launched in 2008, the IBTTA Leadership Academy is the toll industry's premiere executive development program for senior-level managers in public- and private-sector organizations. The IBTTA Foundation partnered with the Eno Transportation Foundation to conduct this intense week-long course that is taught by

internationally recognized toll industry leaders, business partners, educators, and public officials. The curriculum includes all facets of toll agency operations, administration, finance, marketing, business development, public affairs, and related topics.

Held February 13–18, 2011 in Arlington, VA, members of the Academy's Class of 2011* include:

Paul Alsina

*Vice President, Professional Associate
HDR Engineering, Inc.*

Susan Chrzan

*Communications Manager
Tampa-Hillsborough County
Expressway Authority*

Tawnya Clark

*Director, Strategic Global Accounts
Federal Signal Technologies*

M. Scott Cooper

*Vice President
AECOM*

Carla Davis

*Traffic Engineer
Trans African Concessions (Pty) Ltd*

Victoria Dewey

*Senior Project Manager
Toll Systems, Parsons Brinckerhoff*

Thania Dhoogra-Chetty

*Operations Manager
N3 Toll Concession (Pty) Ltd*

David Dick

*Electronic Revenue Collection
Program Manager
Golden Gate Bridge, Highway
and Transportation*

Ging Ging Fernandez

*Senior Transportation Consultant
Traffic Technologies, Inc.*

Ronald Henderson

*Operations Manager
TT2 Limited*

Dean Horton

*Chief Financial Officer
Bakwena Platinum Corridor
Concessionaire (Pty) Ltd*

Pamela Leslie

*General Counsel
Miami-Dade Expressway Authority*

Bruce Meisch

*Information Services Director
Kansas Turnpike Authority*

Christopher Melton

*Director, Business Development—
Latin America
TransCore*

Carlos Miranda

*Senior Transportation Manager
C&M Associates, Inc.*

Christopher Mwalwanda

*Vice President
Wilbur Smith Associates*

Amy Suchomel Potter

*Controller
Transportation Corridor Agencies*

Steve Pustelnyk

*Director of Communications
Central Texas Regional Mobility Authority*

Juan Quiroga

*Deputy Program Director
EAC Consulting, Inc.*

Kenneth Sagrestano

*Manager, Physical Plant,
George, Washington Bridge & Bus Station
The Port Authority of New York &
New Jersey*

Michael Schwarting

*Roadway Operations Manager
South Bay Expressway*

Danna Smith

*Financial Analyst
E-470 Public Highway Authority*

Kimberly Tolbert

*Assistant Executive Director
Administrative Services, North Texas
Tollway Authority*

Christopher Waszczuk

*Administrator
New Hampshire Department of
Transportation, Turnpike Bureau*

Michael Werner

*Program Director. Maintenance and Traffic
Operations-Jacobs Engineering
Florida's Turnpike Enterprise*

*Information accurate as of February 2011.



● *Jersey City, NJ*

● *Baltimore, MD*

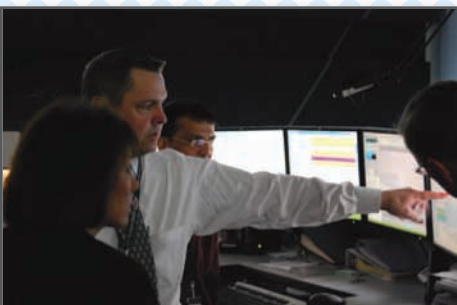
● *Washington, DC*

● *Nashville, TN*
● *Plano, TX*





● *Berlin, Germany*



AWARDS AND RECOGNITION





2011 TOLL EXCELLENCE AWARDS

The IBTTA Toll Excellence Awards recognize industry pacesetters that are redefining excellence through creative, innovative, and enterprising programs. Awards are presented each year in the following categories: Administration, Customer Service, Operations, Social Responsibility, and Technology. Of those five winners, one is given the President's Award. The 2011 Toll Excellence Awards were presented at IBTTA's Annual Meeting and Exhibition in September to the following winners:



PRESIDENT'S AWARD WINNER

Customer Service Category

Pennsylvania Turnpike Commission, Harrisburg, PA
PTC COMMUNICATIONS MANAGEMENT SUITE



The Pennsylvania Turnpike Commission (PTC) has developed a web-based Communications Management Suite (CMS) that improves

customer service, increases efficiencies, and provides a potential new revenue source. Building on the Turnpike's automated travel advisory system, three new features were introduced

"These three programs work together to improve timeliness and accuracy of roadway reports to the public, manage tech dispatch and repair tracking, and present opportunities for revenue generation."



into the CMS, including a customized ticketing system that interfaces customer inquiries with PTC departments; an expanded customer contact and tech dispatch system using mobile devices,

social networking, and cloud computing; and a web- and telephony-based tool for PTC maintenance staff to report weather/roadway conditions while on the road. These three programs work together to improve timeliness and accuracy of roadway reports to the public, manage tech dispatch and repair tracking, and present opportunities for revenue generation.



Administration Category

CCR Group, São Paulo, Brazil

LEADERSHIP DEVELOPMENT PROGRAM



As one of the largest companies engaged in infrastructure concessions in Latin America, the CCR Group recog-

nized the internal need for leadership development at all levels. Company executives moved to develop a customized program in partnership with the Dom Cabral Foundation, one of the most respected executive development organizations in Brazil. As a result, the CCR Group debuted the Leadership Development Program (LDP) in September 2010 and completed its first cycle in February 2011. During that time, approximately 200 executives from a broad range of leadership phases participated in three training modules, which focused on corporate governance, human resources, and financial management. Subsequent LDP cycles were offered through early 2012.

"200 executives from a broad range of leadership phases participated in three training modules, which focused on corporate governance, human resources, and financial management."



Social Responsibility Category

Miami-Dade Expressway Authority, Miami, FL

MDX ORT OUTREACH CAMPAIGN



The MDX ORT Outreach Campaign was intended to inform the community about the benefits of Open Road Tolling

(ORT) through a comprehensive marketing and public relations effort. Elements of this campaign included briefings with elected officials and community organizations on how ORT would improve the quality of life on the road; awareness building to drivers in their cars via traditional billboards, mobile billboards, and toll booth wraps; and mass marketing using newspaper advertising and radio and television spots. All portions of this campaign were designed to inform, but ultimately to drive traffic to a new website, MDXORT.com, which was designed to advance the conversation around ORT.

"All portions of this campaign were designed to inform, but ultimately to drive traffic to a new website, MDXORT.com, which was designed to advance the conversation around ORT."

Operations Award Category

**North Texas Tollway Authority, Plano, TX
CONVERSION TO ALL ELECTRONIC TOLLING**



The North Texas Tollway Authority's (NTTA) mission is to enhance mobility through responsible and innovative tolling solutions. As of December 11, 2010, the NTTA became the United States' largest tolling

system to convert its approximately 65 miles of toll roads, bridges, and tunnels to all-electronic toll collection (AETC), eliminating cash collection in the lanes. AETC improves air quality, fuel efficiency, and travel time through reduced stop-and-go traffic and idling at toll booths. It also heightens motorist and employee safety through the elimination of merging and weaving at and around toll booths. The operational savings NTTA will realize over time will be reinvested in other North Texas mobility projects.

"As of December 11, 2010, the NTTA became the United States' largest tolling system to convert its approximately 65 miles of toll roads, bridges, and tunnels to all-electronic toll collection (AETC), eliminating cash collection in the lanes."

Technology Category

**ASF/VINCI Autoroutes, Velene, France
COPILOTE**



This integrated, three-part innovation focuses on real-time maps, virtual VMS, and emergency calls. Pinpointing road operators within their network, maps can be generated show-

ing points of interest, rest areas, service areas, and exit ramps, as well as road work, travel times, and traffic information. Using GPS technology, the same information can also be presented in a personalized way: virtual VMS via the customer's iPhone. Finally, in emergency situations, customers can click on an emergency call button to establish a connection with the operator on the spot. The call and position of the customer is presented to the operator directly on emergency management tool. Reaction delays can then be highly reduced and safety highly increased.

"This integrated, three-part innovation focuses on real-time maps, virtual VMS, and emergency calls."

THE PEOPLE OF IBTTA



IBTTA MEMBERS ARE LEADERS IN PROVIDING SAFE, ECONOMICAL AND TECHNOLOGICALLY ADVANCED SURFACE TRANSPORTATION SOLUTIONS.



IBTTA'S 2011 BOARD OF DIRECTORS

The IBTTA Board of Directors sets the strategic direction of the association, approves the association outcomes to be accomplished, and assures that the resources necessary for the achievement of desired outcomes are available and used efficiently. IBTTA's Board of Directors consists of 25 Active (toll operator) member representatives. Directors serve staggered four-year terms and officers serve one-year terms. The terms of officers and directors begin on January 1 of the year following their election at the association's annual meeting.

2011 EXECUTIVE COMMITTEE

Frank McCartney | *President*

Executive Director, Delaware River Joint Toll Bridge Commission

Jordi Graells | *First Vice President*

President, Abertis USA Corporation

Robert G. Horr, III | *Second Vice President*

Executive Director, Thousand Islands Bridge Authority
Alexandria Bay, NY

Malika Seddi | *International Vice President*

Director of International Affairs, ASFA - Association Professionnelle
Autoroutes et Ouvrages à Péage

Steven Snider | *Immediate Past President*

General Manager & CEO, Halifax Harbour Bridges

Patrick Jones | *Executive Director & CEO*

IBTTA

DIRECTORS

Christian Barrientos Rivas

Autopista Central Gallega

Terry M. Brechtel

Alamo Regional Mobility Authority

Daniel F. Castrigano, P.E.

Ohio Turnpike Commission

Buddy Croft, III

Rhode Island Turnpike and Bridge Authority

Antonio Diez de Rivera

ASETA

Mike Heiligenstein

Central Texas Regional Mobility Authority

James T. Johnson, Jr., P.E.

Delaware River & Bay Authority

John McCuskey

E-470 Public Highway Authority

Peter S. Merfeld, P.E.

Maine Turnpike Authority

David Moretti

MTA Bridges and Tunnels

Richard J. Raczynski, P.E.

New Jersey Turnpike Authority

Javier Rodriguez, P.E.

Miami-Dade Expressway Authority

Maurizio Rotondo

Associazione Italiana Società Concessionarie
Autostrade e Trafori

Klaus Schierhackl

ASFINAG

Kathleen M. Sharman

Georgia State Road & Tollway Authority

Steven Snider

Halifax Harbour Bridges

Emanuela Stocchi

Associazione Italiana Società Concessionarie
Autostrade e Trafori

Kevin Thibaut

Florida's Turnpike Enterprise

Neil Tolmie

The South African Association of
Road Concessionaires

James Trogdon

North Carolina Department of Transportation

Joseph Waggoner

Tampa-Hillsborough Expressway Authority

Christopher Waszczuk

New Hampshire Department of
Transportation — Bureau of Turnpikes

PAST PRESIDENTS

Steven Snider | 2010*

Edward J. DeLozier | 2010–2011

Honorary President

Kary Witt | 2009*

Susan Buse | 2008*

James L. Ely | 2007*

Santiago Corral | 2006*

Stephen F. Mayer | 2005*

Jean-Francois Poupinel | 2004*

Vincent L. Leonetti | 2003*

Harold W. Worrall, P.E. | 2002*

Paul E. Violette | 2001*

Luis Ferreiro | 2000*

Mary Jane O'Meara | 1999*

James K. Brookshire, Jr. | 1998*

Lisa C. Callahan | 1997*

Carney J. Champion | 1996*

Franco Schepis | 1995*

Russel I. Wilcox | 1994*

Anthony J. Barber | 1993*

Ronald J. Delaney | 1992*

George P. Zilocchi | 1991*

Henri Cyna | 1990*

Allan V. Johnson | 1989*

Robert J. Farrell | 1988*

John R. Woodruff | 1987*

Jose Luis Ceron | 1986*

R. D. Fogo | 1985*

Roger Ginocchio | 1984*

Dale W. Luehring | 1983*

K.C. Pearson | 1982*

Vito Rocco | 1981*

Stanley J. Britton | 1980*

Roy G. Lancaster | 1979*

Jorge Masia Mas-Baga | 1978*

Howard M. Reily | 1977*

Lawrence J. Lewis | 1976*

Phillip B. Lee | 1975

William J. Flanagan | 1974*
E.R. Foley | 1973*
John T. Driscoll | 1972*
William J. Miller, Jr. | 1971*
Franklin V. Summers | 1970
Robert A. Tillett | 1969
W. Grant Mitchell | 1968
W.D. Hoback | 1967
L.W. Newcomer | 1966
Charles H. Taylor | 1965*
Lawrence A. Rubin | 1964*
James Adam | 1963
John Pershing | 1962
Frank J. Horty | 1961
Holden A. Evans | 1960
E. Bery Collard | 1959
D. Louis Tonti | 1958
Weldon H. Heyburn | 1957
Albert J. Wedeking | 1956
C. Ellison Kaumeyer | 1955
Roy Clippinger | 1954
Harry Taylor | 1953
Charles M. McCamic | 1952
James E. Ricketts | 1951
Billings Wilson | 1950
Louis J. Groene | 1948–49
S.P. Price | 1943

J.K. Beretta | 1942
T.R. Hanff | 1941
Ben E. Davis | 1940
John W. Beretta | 1938–39
W. L. Ingerick | 1937
Arthur A. Niessen | 1936
A. Clifford Shinkle | 1934–1935
Dr. D.B. Steinman | 1933

HONORARY MEMBERS

José Manuel Basañez
Paul Burnette
Oliver K. Compton, Jr.
James A. Crawford
Ronald Cunningham
Robert L. Davis
Antonio Diez de Rivera
Daniel W. Greenbaum
James Griffin
John J. Hassett
Frank A. Howe
Burt H. Marshall
Jean Millier
Kodo Ogata
D. Rafael del Pino y Moreno
W. A. Rusch
Gordon Slaney

Mary E. Turkington
Norman H. Wuestefeld
Bruce Zimmerman

FUNCTIONAL COMMITTEE CHAIRS

Communications Committee

Rachel Bell | *Chair*
Kansas Turnpike

Government Affairs Committee

Mark Muriello | *Chair*
Port Authority of New York and New Jersey

Interoperability Committee

Marty Stone | *Chair*
Tampa Hillsborough Expressway Authority

Maintenance Committee

Dan Castrigano | *Chair*
Ohio Turnpike Commission

Public and Private Finance Committee

Nick Grieshaber | *Chair*
Pennsylvania Turnpike Commission

Toll Operations Committee

Jim Wilson | *Chair*
TransCore Inc.

**also an honorary member*

SPECIAL RECOGNITION

2011 HONORARY MEMBERS

The “Honorary Membership” designation is a class of IBTTA membership that recognizes individuals who have made extraordinary contributions to IBTTA and the toll industry over a sustained period of time. It is the highest honor that IBTTA can bestow on an individual.

ANTONIO DIEZ DE RIVERA

Executive Director of ASETA



Antonio Diez de Rivera served as the Executive Director of ASETA, the Spanish Association of Toll Motorway Concessionaires for 16 years, from 1994 until earlier this year. Antonio has been a member of the IBTTA

Board of Directors for many years and served as International Vice President in 2006 and 2007. He is currently a director on the IBTTA Board and serves as a member of the Nominating Committee.

In his service to IBTTA and the toll industry, Antonio has been a persistent reminder of the importance of the “I” in IBTTA. He was the spiritual leader of the effort to have IBTTA hold a major meeting in South America, a goal that was realized in November 2006 when we held a technology workshop in Santiago, Chile. It was one of the most highly attended workshops IBTTA has ever held outside of North America.

MARY TURKINGTON

Kansas Turnpike Authority Chairman



Mary Turkington was honored as IBTTA’s newest Honorary Member, during IBTTA’s Transportation Finance and Policy Summit in Baltimore, Maryland.

A resident of Topeka, Kansas, Mary was first appointed to the Authority in May 1997 by Governor Bill Graves. In 1998, the Governor appointed her Chairperson of the Transportation 2000 Committee — a group whose six-month study of the state’s transportation needs created an inventory of future projects. She is also a founding member of the influential Kansas Economic Lifelines organization, and has been serving as co-chair for more than a decade.

In October of 2000, she was elected Chairman of the Authority and was reappointed to the Authority by Governor Kathleen Sebelius in May 2005. Governor Mark Parkinson reappointed her for an additional four-year term in May 2009.

Until her retirement in 1997, Mary served as Executive Director of the Kansas Motor Carriers Association since 1968 and had worked for the Association since 1946. Just before her retirement, Mary's 51 years of service was honored when Governor Bill Graves and Topeka Mayor Butch Felker declared January 17, 1997 Mary E. Turkington Day in Topeka.

In October of 1996, this "First Lady of Kansas Trucking" was awarded the S. Earl Dove Award at the American Trucking Associations' convention. The Dove Award, ATA's most distinguished honor, was awarded in recognition of Mary's 50 years of service and leadership to the trucking industry.

Mary is also active in organizations related to highway safety and the commercial vehicle industry, and serves on many civic and business boards. She is the past Board Chairman, and is currently on the Executive Committee of the Kansas State Historical Society, Inc., a member of Kids Voting Kansas, Inc. Board of Directors in Topeka, and is also the past Chairman and current board member of the Capital City Area Chapter of the American Red Cross.

KARY WITT

Manager, Golden Gate Bridge



Kary Witt is the manager of the Golden Gate Bridge in San Francisco where he is responsible for all aspects of operation and maintenance for the world-famous span. Kary oversees an operating budget of more than \$62 million and a diverse workforce of

200 employees. Kary has served on the IBTTA Board of Directors for 11 years and held the position of president in 2009. Among other roles in IBTTA, Kary served as the first Chancellor of the IBTTA Leadership Academy.

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2011 FINANCIALS

REVENUE

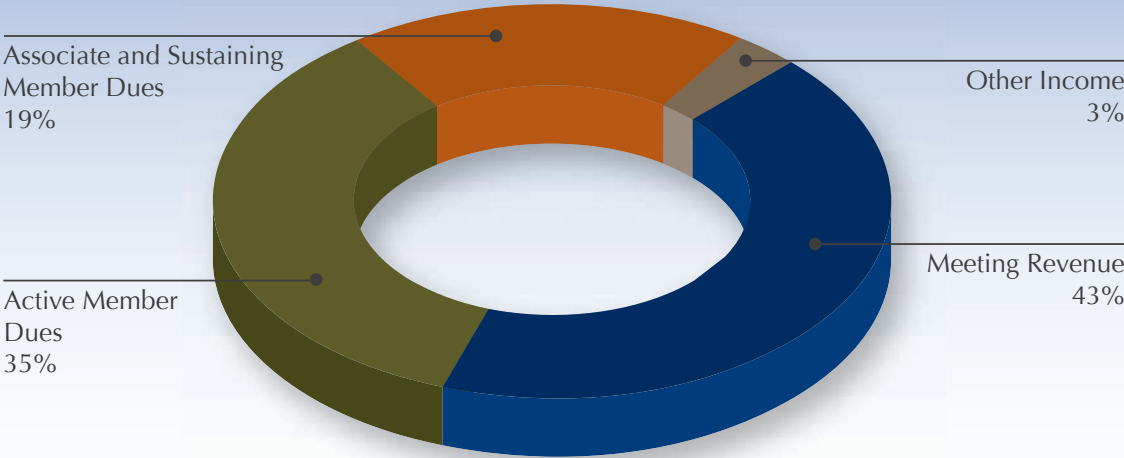
Operating Revenue	1,991,524
Meeting Revenue	1,511,284
Total Revenue	3,502,808

EXPENSES

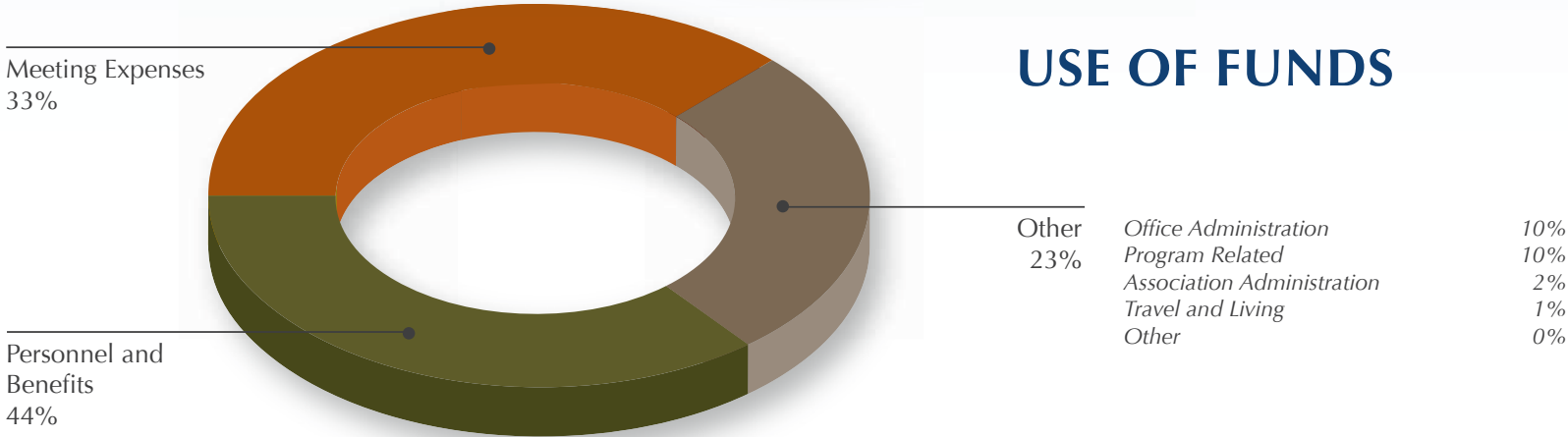
Operating Expenses	2,393,283
Meeting Expenses	1,196,193
Total Expenses	3,589,476
Change in Net Assets, Before Investment Income (Loss)	(86,668)
Investment Income (Loss), Net	(27,051)
Change in Net Assets	(113,719)
Net Assets, Beginning of Year	1,891,513
Net Assets, End of Year	1,777,794

All figures in U.S. dollars, consolidated to include IBTTA and IBTTA Foundation

SOURCE OF FUNDS



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IBTTA STAFF



Cheryle Arnold | *Speaker Relations Manager/Webmaster*
carnold@ibtta.org

Kathleen Davis | *Administrative Assistant/Meetings Assistant*
kdavis@ibtta.org

Cari Dellinger | *Marketing Manager*

Neil Gray | *Government Affairs Director*
ngray@ibtta.org

Patrick Jones | *Executive Director and Chief Executive Officer*
pjones@ibtta.org

Terri Lankford | *Membership & Business Development Manager*
tlankford@ibtta.org

Wanda Klayman | *Deputy Executive Director*
wklayman@ibtta.org

Sally Krahn | *Executive Assistant*

Cathy Pennington | *Chief Financial Officer (consultant)*

Harry Smith | *Office Manager*
hsmith@ibtta.org

ABOUT IBTTA

The International Bridge, Tunnel and Turnpike Association (IBTTA) is the worldwide association for the owners and operators of toll facilities and the businesses that serve tolling. Our mission is to advance toll financed transportation. Each year the association engages thousands of transportation professionals from toll agencies, concessionaires, and allied businesses through educational meetings, knowledge-sharing, and advocacy. Founded in 1932, IBTTA has members in more than 20 countries on six continents.



1146 19th Street, NW, Suite 600, Washington, DC 20036 (202) 659-4620 (202) 659-0500 FAX www.ibtta.org