

OVERVIEW

SOLUTIONS

● Alpha™ Back Office (BOS)

Our flagship automated software application offers scalable, flexible, and modular integration of customer relationship management and enterprise resource planning to process billions of transactions annually across the ETC ecosystem. Alpha™ accepts applications from different mobility providers to serve free-flow and MaaS systems alike from a single account.

● Haven™ Customer Service Operations

25 years of expertise in customer service centers (CSC) bring a specialized focus on the design, transition, and operation of ETC contracts. Haven™ merges operations with business tools to enable data-driven decision-making and continuous improvements.

● Sightline™ Image Review Services

Automatic and manual image processing comprise a complete image review system with the highest accuracy. With easy interfaces to existing host systems, these modules create the best results for posting data transactions and enable toll road agencies to boost revenue collection by preventing leakage.

● Compass™ Smart Data Hub

Compass™ pulls various data points from across the project into clear and intuitive single dashboards for a complete picture of project health and performance.

APPLICATIONS

● **Electronic Toll Collection** - we support roadway operators with fully integrated, cloud-based, and secure solutions that include image processing, transaction management, billing, back office, and customer relationship management.

● **Enforcement Systems** - our web-based traffic and violations enforcement solution for automated or manual citations. The platform manages the full violation lifecycle from payment processing to collections, court, and DMV registration locks.

● Latitude™ Road User Charging

The Latitude™ solution uses satellite (GNSS/GPS) technology to charge vehicles for toll transactions on free-flow, geofenced toll roads. Using a mobile app or in-vehicle device (OBU) to geolocate the vehicle, the toll trip is activated in any of four scenarios, all of which can be adapted locally.

● Beacon™ Electric Vehicle Charging

ViaPlus provides project-tested transaction and payment processing engines to electric vehicle Charging Point Operators and Electric Mobility Service Providers.

● **Mobility Ecosystem** - ViaPlus supports mobility ecosystems with its single-account Alpha™ Back Office. Applications that improve end-user mobility include EV charging, intelligent route planning, as well as options for parking, rail, bus, ferry, and other transit methods.

REFERENCES

● SR-91 Express Lanes

Orange and Riverside counties, CA (USA)

Managed Lanes System Integration and Operation;
Back Office System Provision and Customer Service
System Operation

SR-91 is a four-lane, 18-mile (28 km) toll road using variable pricing for congestion management to adjust tolls based on traffic volume.

● North Texas Tollway Authority

Dallas area, TX (USA)

Back Office System Provision

The commercial back-office system services over one billion annual transactions on a 966-mile (1554 km) free-flow road network comprising five tollways, two bridges, one tunnel, and two airport parking facilities.

● Nationwide ETC Provider for Third Parties

India

Back Office System Provision

Banks in India use the ViaPlus commercial back office to process over two billion transactions annually by issuing tags and processing ETC services as a third party. All Indian toll roads are managed by the National Highways Authority.

● M50 / Transport Infrastructure Ireland (TII)

Dublin (Ireland)

Back Office System Provision, ETC System
Integration, Customer Relations

The M50 is Europe's first multilane free-flow (MLFF), all-electronic toll (AET) highway encircling Dublin.

● Cameron County Regional Mobility Authority

Southeast Texas (USA)

Back Office System Provision

The interoperable back office and electronic toll collection systems manage vehicle detection, payments and billing, compliance, and collections from international cross-border traffic between Mexico and the USA.

● Central Texas Regional Mobility Authority

Austin, TX (USA)

Video Tolling System Implementation,
Customer Operations

CTRMA operates 28 tolled miles (45 km) on four roadways that utilize the ViaPlus BOS for AVI and invoiced transactions. ViaPlus provides all customer services including web, call center, mail, collections, and reporting.

Transactions Processed
per Year

2,522,384,071

Payments Processed
per Year

100,334,891

Video Transaction per
Year

42,832,455

Active Accounts

6,320,581

ABOUT US

ViaPlus is a global mobility company in the Intelligent Transportation Systems (ITS) market, specializing in revenue and services management solutions for the transportation industry. Our customer operations, data analytics, and full-featured, single-account back office technology facilitate the high-volume transactions required for seamless multimodal mobility. As a VINCI Highways subsidiary, we are committed to technical innovation and to promoting a positive mobility experience for all.

About VINCI Highways

VINCI Highways, a VINCI Concessions subsidiary, is a leader in road concessions, operations and mobility services. We design, finance, build and operate highways, bridges, tunnels, urban roads and mobility services on a +3,000 km network in 14 countries. VINCI Highways leverages its expertise to deliver the highest performance and safety standards and provide drivers with a positive experience.